

Tentative Agenda

NOTE: All times are subject to change based on time for questions.

- 7:30 – 8:30 **Registration & Breakfast (included)** – Attendees staying at the Embassy Suites by Hilton Wilmington Riverfront, breakfast will be served at the hotel restaurant. Attendees not staying at the Embassy Suites, a light continental breakfast will be provided in the training room, Riverfront Grand Ballroom.
- We will begin promptly at 8:30am***
- 8:30 – 8:45 **Welcome and Logistics**
- Training Agenda and Goals
 - Materials/Resources
- 8:45 – 9:00 **Overview of UDS**
- Who, What, When, Where, and Why of the UDS
 - How of UDS
- 9:00 – 10:15 **Reporting the Patient Profile**
- Purpose of Patient Profile
 - Define Patients
 - Patient Tables: ZIP Code, Tables 3A, 3B, and 4
 - Edit and Group Activities
- 10:15 – 10:30 **Break**
- 10:30 – 12:00 **Reporting Clinical Services and Quality of Care Indicators**
- Purpose of Clinical Services and Quality of Care Indicators
 - Services and Quality of Care Tables: 5 (Utilization), 6A, 6B and 7
 - Visits and Staff FTEs Defined
 - Investigating CQM Requirements
 - Edit and Group Activities
- 12:00 – 1:00 **Lunch**
- 1:00 – 1:30 **Women’s Health Clinical Measures**
- Quality of Care Tables: 6B and 7
- 1:30 – 2:30 **Financial and Operational Tables**
- Purpose of Financial Tables
 - Operational Tables: 5 (Staffing) and 8A (Costs)
- 2:30 – 2:45 **Break**
- 2:45 – 4:00 **Financial and Operational Tables – continued**
- Operational Tables: 4 (Income, Insurance, Managed Care), 9D and 9E (Revenue)
 - Edit and Group Activities
- 4:00 – 4:30 **Closing and Evaluation**
- Other Forms
 - Strategies for Success
 - Evaluation