

**List of Health Centers - 2018**  
**National - Universal - 84 Health Centers**

Health Center Name	City	State	Tracking Number	BHCMS ID	Funding Streams
ADULT AND CHILD MENTAL HEALTH CENTER INC	INDIANAPOLIS	IN	LALCS315372018	05E01285	
AGHABY COMPREHENSIVE COMMUNITY HEALTH CENTER	COMPTON	CA	LALCS314202018	09E01270	
AIDS ACTION COALITION OF HUNTSVILLE	HUNTSVILLE	AL	LALCS322302018	04E01318	
ALTAPOINTE HEALTH SYSTEMS, INC.	MOBILE	AL	LALCS318892018	04E01304	
ASPIRE HEALTH CENTER	NOBLESVILLE	IN	LALCS312602018	05E01271	
BAPTIST COMMUNITY HEALTH SERVICES, INC.	NEW ORLEANS	LA	LALCS315292018	06E01275	
BAYOUCLINIC, INC.	BAYOU LA BATRE	AL	LALCS001092018	04E00812	
BLACK RIVER HEALTH SERVICES INC	BURGAW	NC	LALCS316142018	04E01290	
BRIGHTER BEGINNINGS	PLEASANT HILL	CA	LALCS001762018	09E01225	
CARETEAM PLUS, INC.	MYRTLE BEACH	SC	LALCS318192018	04E01301	
CASTLE FAMILY HEALTH CENTERS, INC.	ATWATER	CA	LALCS000122018	09E00153	
CATHERINE'S HEALTH CENTER	GRAND RAPIDS	MI	LALCS307942018	05E01262	
CENTRO MEDICO COMMUNITY CLINIC INC	CORONA	CA	LALCS000622018	0928860	
CLOVER FORK OUTPATIENT MEDICAL PROJECT, INC.	EVARTS	KY	LALCS315362018	04E01286	
COMMUNITY ACCESS NETWORK, INC.	LYNCHBURG	VA	LALCS311062018	03E01267	
COMMUNITY CLINICAL SERVICES, INC.	LEWISTON	ME	LALCS000852018	01E00188	
COMMUNITY HEALTH FOUNDATION OF PUERTO RICO INC.	BAYAMON	PR	LALCS311242018	02E01268	
COMMUNITY MEDICAL AND DENTAL CARE, INC	MONSEY	NY	LALCS001462018	027370	
COMMUNITY MEDICINE INC.	PARAMOUNT	CA	LALCS316182018	09E01293	
COMMUNITY SUPPORT SERVICES, INC.	AKRON	OH	LALCS316172018	05E01292	
EL PUEBLO HEALTH SERVICES INC	BERNALILLO	NM	LALCS000402018	06E00612	
EQUITAS HEALTH, INC.	COLUMBUS	OH	LALCS315392018	05E01284	
FAMILIES TOGETHER OF ORANGE COUNTY	TUSTIN	CA	LALCS001862018	09E01250	
GARFIELD HEALTH CENTER	MONTEREY PARK	CA	LALCS001242018	09E00641	
GREATER FRESNO HEALTH ORGANIZATION	FRESNO	CA	LALCS000412018	0924800	

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GREENE COUNTY HEALTH, INC.	LINTON	IN	LALCS311072018	05E01266	
HEALTH ACCESS FOR ALL INC.	BEVERLY HILLS	CA	LALCS316812018	09E01300	
HEALTH AND LIFE ORGANIZATION, INC. (H.A.L.O.)	SACRAMENTO	CA	LALCS000182018	09E00647	
HEALTH CENTERS DETROIT FOUNDATION, INC.	DETROIT	MI	LALCS000082018	05E00936	
HEALTHRIGHT 360	SAN FRANCISCO	CA	LALCS307972018	09E01263	
HIGHLAND HEALTH PROVIDERS CORPORATION	HILLSBORO	OH	LALCS001802018	05E01236	
HIS BRANCHES, INC.	ROCHESTER	NY	LALCS316262018	02E01296	
HOPE FAMILY CARE CENTER	KANSAS CITY	MO	LALCS001752018	07E01222	
HOT SPRINGS HEALTH PROGRAM INC	MARSHALL	NC	LALCS000362018	044855E	
HYGEIA FACILITIES FOUNDATION, INC.	WHITESVILLE	WV	LALCS000392018	03E00793	
INNER CITY MUSLIM ACTION NETWORK	CHICAGO	IL	LALCS316612018	05E01299	
INSTITUTUTE FOR POPULATION HEALTH, INC.	DETROIT	MI	LALCS001872018	05E01257	
INTERCOMMUNITY, INC.	EAST HARTFORD	CT	LALCS001702018	01E01129	
KNOX/WINAMAC COMMUNITY HEALTH CENTERS, INC	KNOX	IN	LALCS000382018	05E00734	
KOREAN COMMUNITY SERVICES, INC.	BUENA PARK	CA	LALCS001832018	09E01237	
LASANTE HEALTH CENTER, INC.	BROOKLYN	NY	LALCS315982018	02E01288	
LEE MEMORIAL HEALTH SYSTEM	FORT MYERS	FL	LALCS001712018	04E01130	
LEGACY MEDICAL CARE INC.	ARLINGTON HEIGHTS	IL	LALCS001742018	05E01162	
LIVINGSTONE COMMUNITY DEVELOPMENT CORPORATION	STANTON	CA	LALCS312592018	09E01272	
MADISON COUNTY COMMUNITY HEALTH CENTER, INCORPORATED	ANDERSON	IN	LALCS001852018	0516760	
MARICOPA COUNTY SPECIAL HEALTH CARE DISTRICT	PHOENIX	AZ	LALCS000372018	09E00911	
MAYVIEW COMMUNITY HEALTH CENTER, INC.	PALO ALTO	CA	LALCS000012018	09E00575	
MEDICAL CENTER HOSPITAL (INC)	ODESSA	TX	LALCS000072018	06E00846	
MEDINA, COUNTY OF	MEDINA	OH	LALCS321062018	05E01314	
MERCY MEDICAL HEALTH CENTER	HODGE	LA	LALCS316622018	06E01298	

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METRO FAMILY PRACTICE, INC.	PITTSBURGH	PA	LALCS000132018	03E00566	
MON VALLEY COMMUNITY HEALTH SERVICES, INC.	CHARLEROI	PA	LALCS000652018	03E00802	
MONTEREY, COUNTY OF	SALINAS	CA	LALCS000492018	092640	
MOUNTAINEER COMMUNITY HEALTH CENTER INC	PAW PAW	WV	LALCS000532018	03E00927	
MY COMMUNITY HEALTH CENTER	CANTON	OH	LALCS322312018	05E01317	
NEW YORK CITY HEALTH AND HOSPITALS CORPORATION	NEW YORK	NY	LALCS001692018	02E01128	
NORTH ORANGE COUNTY REGIONAL HEALTH FOUNDATION	FULLERTON	CA	LALCS001392018	09E00942	
NORTHEAST COMMUNITY CLINIC, INC	ALHAMBRA	CA	LALCS000332018	09E00004	
OHIO STATE UNIVERSITY, THE	COLUMBUS	OH	LALCS311232018	05E01269	
OSBORN FAMILY HEALTH CENTER, INC., THE	CAMDEN	NJ	LALCS315412018	02E01282	
PHILADELPHIA, CITY OF	PHILADELPHIA	PA	LALCS000842018	03E00360	
RURAL HEALTH ACCESS CORPORATION	CHAPMANVILLE	WV	LALCS001122018	03E00583	
SAN JOAQUIN, COUNTY OF	STOCKTON	CA	LALCS001582018	09E01121	
SERENITY CARE HEALTH GROUP	WOODLAND HILLS	CA	LALCS321032018	09E01313	
SHARON COMMUNITY HEALTH CENTER, INC.	SHARON	PA	LALCS000452018	03E00937	
SOUTH CNTRL HOU COMM	HOUSTON	TX	LALCS321072018	065800	
SOUTHERN INDIANA COMMUNITY HEALTH CARE INC	PAOLI	IN	LALCS315282018	05E01276	
SOUTHWEST BOULEVARD FAMILY HEALTH CARE SERVICES OF GREATER KANSAS	KANSAS CITY	KS	LALCS315302018	07E01273	
SOUTHWEST C. A. R. E. CENTER	SANTA FE	NM	LALCS316152018	06E01291	
ST. MARY'S HOSPITAL OF EAST ST. LOUIS, ILLINOIS VOLUNTEERS	WASHINGTON PARK	IL	LALCS000222018	05E00578	
STANISLAUS, COUNTY OF	MODESTO	CA	LALCS000762018	09E00703	
TERROS INC	PHOENIX	AZ	LALCS001662018	09E00421	
TRI COUNTY FAMILY MEDICINE PROGRAM	DANSVILLE	NY	LALCS001812018	02E01238	
TRILLIUM HEALTH, INC.	ROCHESTER	NY	LALCS001822018	02E01239	
TULARE, COUNTY OF	VISALIA	CA	LALCS000702018	09E00864	

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TULIP TREE HEALTH SERVICES OF GIBSON COUNTY, INC.	FORT BRANCH	IN	LALCS318902018	05E01303	
TURNER HOUSE CLINIC INC.	KANSAS CITY	KS	LALCS315992018	07E01289	
UNIVERSAL MEDICAL SERVICES, INC.	MINNEAPOLIS	MN	LALCS000282018	05E00781	
UPSTATE FAMILY HEALTH CENTER, INC.	UTICA	NY	LALCS315382018	02E01283	
WAHIAWA CENTER FOR COMMUNITY HEALTH, THE	WAHIAWA	HI	LALCS316002018	09E01287	
WHITE MEMORIAL COMMUNITY HEALTH CENTER, A CALIFORNIA NONPROFIT PUBLIC BENEFIT CORPORATION	LOS ANGELES	CA	LALCS316252018	09E01295	
WHITE MTN CMMTY HEALTH CENTER	CONWAY	NH	LALCS316532018	01E01297	
WHOLE FAMILY HEALTH CENTER, INC.	FORT PIERCE	FL	LALCS314682018	04E01274	
YEHOWA MEDICAL SERVICES	LOS ANGELES	CA	LALCS001792018	09E01231	

**Table 3A - Patients by Age and by Sex Assigned at Birth - 2018**  
**National - Universal - 84 Health Centers**

Line	Age Groups	Male Patients (a)	Female Patients (b)	All Patients
1.	Under age 1	12,884	12,278	25,162
2.	Age 1	7,846	7,641	15,487
3.	Age 2	7,440	7,074	14,514
4.	Age 3	7,635	7,183	14,818
5.	Age 4	7,764	7,571	15,335
6.	Age 5	7,935	7,556	15,491
7.	Age 6	7,426	7,163	14,589
8.	Age 7	7,163	6,767	13,930
9.	Age 8	7,164	6,887	14,051
10.	Age 9	7,337	6,967	14,304
11.	Age 10	7,432	7,054	14,486
12.	Age 11	8,250	7,796	16,046
13.	Age 12	7,722	7,466	15,188
14.	Age 13	7,252	7,169	14,421
15.	Age 14	6,858	7,066	13,924
16.	Age 15	6,547	7,002	13,549
17.	Age 16	6,429	7,443	13,872
18.	Age 17	6,421	7,992	14,413
19.	Age 18	4,961	7,545	12,506
20.	Age 19	3,789	7,165	10,954
21.	Age 20	3,559	7,306	10,865
22.	Age 21	3,444	7,283	10,727
23.	Age 22	3,327	7,515	10,842
24.	Age 23	3,434	7,872	11,306
25.	Age 24	3,472	8,054	11,526
26.	Ages 25 - 29	19,613	42,270	61,883
27.	Ages 30 - 34	19,434	39,550	58,984
28.	Ages 35 - 39	19,534	36,413	55,947
29.	Ages 40 - 44	18,816	32,404	51,220
30.	Ages 45 - 49	20,695	31,934	52,629
31.	Ages 50 - 54	23,536	32,185	55,721
32.	Ages 55 - 59	24,347	32,536	56,883
33.	Ages 60 - 64	22,416	29,359	51,775
34.	Ages 65 - 69	14,719	20,790	35,509
35.	Ages 70 - 74	8,799	13,238	22,037
36.	Ages 75 - 79	5,515	8,536	14,051
37.	Ages 80 - 84	3,175	5,451	8,626
38.	Age 85 and over	2,446	5,014	7,460
<b>39.</b>	<b>Total Patients (Sum of Lines 1-38)</b>	<b>366,536</b>	<b>518,495</b>	<b>885,031</b>
<b>% of Total</b>		<b>41.42%</b>	<b>58.58%</b>	

**Table 3B - Demographic Characteristics - 2018**  
**National - Universal - 84 Health Centers**

Line	Patients by Race	Patients by Race and Hispanic or Latino Ethnicity						
		Hispanic/Latino (a)	Non-Hispanic/Latino (b)	Unreported/Refused to Report Ethnicity (c)		Total (d) (Sum Columns a+b+c)		
		Number (a)	Number (b)	Number (c)	% of Total Patients <sup>1</sup>	Number (d)	% of Total Patients <sup>1</sup>	% of Known Race <sup>2</sup>
1.	Asian	943	53,851			54,794	6.19%	8.30%
2a.	Native Hawaiian	466	728			1,194	0.13%	0.18%
2b.	Other Pacific Islander	434	2,430			2,864	0.32%	0.43%
<b>2.</b>	<b>Total Native Hawaiian/ Other Pacific Islander (Sum Lines 2a + 2b)</b>	<b>900</b>	<b>3,158</b>			<b>4,058</b>	<b>0.46%</b>	<b>0.61%</b>
3.	Black/African American	5,285	151,277			156,562	17.69%	23.71%
4.	American Indian/Alaska Native	2,617	2,405			5,022	0.57%	0.76%
5.	White	200,607	224,597			425,204	48.04%	64.40%
6.	More than one race	8,376	6,252			14,628	1.65%	2.22%
<b>6a.</b>	<b>Total Known (Sum lines 1+2+3+4+5+6)</b>	<b>218,728</b>	<b>441,540</b>			<b>660,268</b>		
7.	Unreported/Refused to report race	118,621	36,940	69,202	7.82%	224,763	25.40%	
<b>8.</b>	<b>Total Patients (Sum Lines 1 + 2 + 3 to 7)</b>	<b>337,349</b>	<b>478,480</b>	<b>69,202</b>		<b>885,031</b>	<b>100.00%</b>	
<b>Total Known Ethnicity (Sum line 8, columns A + B)</b>		<b>815,829</b>						
		<b>% of Hispanic/Latino of Total Known Ethnicity<sup>3</sup> (a)</b>	<b>% of Non-Hispanic/Latino of Total Known Ethnicity<sup>3</sup> (b)</b>					
<b>9.</b>	<b>Total Patients</b>	<b>41.35%</b>	<b>58.65%</b>					

Line	Patients Best Served in a Language Other than English	Number (a)	% of Total
12.	Patients Best Served in a Language Other than English	297,149	33.57%

<sup>1</sup> Total Patients is reported on line 8, column D.  
<sup>2</sup> Known Race is reported on line 6a, column D.  
<sup>3</sup> Known Ethnicity is shown on the line titled 'Total Known Ethnicity'.  
 % may not equal 100% due to rounding.

**Table 3B - Demographic Characteristics - 2018**  
**National - Universal - 84 Health Centers**

Patients by Sexual Orientation			
Line		Number (a)	% of Known
13.	Lesbian or Gay	9,101	2.28%
14.	Straight (not lesbian or gay)	383,817	95.98%
15.	Bisexual	4,207	1.05%
16.	Something else	2,765	0.69%
		Number (a)	% of Total
17.	Don't know	440,119	49.73%
18.	Chose not to disclose	45,022	5.09%
19.	<b>Total Patients (Sum Lines 13 to 18)</b>	<b>885,031</b>	<b>100.00%</b>

Patients by Gender Identity			
Line		Number (a)	% of Known
20.	Male	216,812	40.54%
21.	Female	315,965	59.07%
22.	Transgender Male/ Female-to-Male	1,027	0.19%
23.	Transgender Female/ Male-to-Female	1,056	0.20%
		Number (a)	% of Total
24.	Other	317,829	35.91%
25.	Chose not to disclose	32,342	3.65%
26.	<b>Total Patients (Sum Lines 20 to 25)</b>	<b>885,031</b>	<b>100.00%</b>

**Table 4 - Selected Patient Characteristics - 2018**  
**National - Universal - 84 Health Centers**

Line	Characteristic	Number of Patients (a)			% of Total	% of Known
<b>Income as Percent of Poverty Guideline</b>						
1.	100% and Below	426,279			48.17%	72.59%
2.	101–150%	79,103			8.94%	13.47%
3.	151–200%	32,421			3.66%	5.52%
4.	Over 200%	49,430			5.59%	8.42%
5.	Unknown	297,798			33.65%	
6.	<b>TOTAL (Sum Lines 1–5)</b>		<b>885,031</b>		<b>100.00%</b>	
<b>Principal Third-Party Medical Insurance</b>		<b>Ages 0 - 17 (a)</b>	<b>Ages 18+ (b)</b>	<b>Total</b>	<b>%</b>	
7.	<b>None/Uninsured</b>	19,144	123,867	143,011	16.16%	
8a.	Medicaid (Title XIX)	224,629	279,520	504,149	56.96%	
8b.	CHIP Medicaid	3,477	821	4,298	0.49%	
8.	<b>Total Medicaid (Line 8a + 8b)</b>	<b>228,106</b>	<b>280,341</b>	<b>508,447</b>	<b>57.45%</b>	
9a.	Dually Eligible (Medicare and Medicaid)	80	43,230	43,310	4.89%	
9.	<b>Medicare (Inclusive of dually eligible and other Title XVIII beneficiaries)</b>	329	93,799	94,128	10.64%	
10a.	Other Public Insurance (Non-CHIP)	415	2,006	2,421	0.27%	
10b.	Other Public Insurance CHIP	2,998	425	3,423	0.39%	
10.	<b>Total Public Insurance (Line 10a + 10b)</b>	<b>3,413</b>	<b>2,431</b>	<b>5,844</b>	<b>0.66%</b>	
11.	<b>Private Insurance</b>	22,588	111,013	133,601	15.10%	
12.	<b>TOTAL (Sum Lines 7 + 8 + 9 + 10 + 11)</b>	<b>273,580</b>	<b>611,451</b>	<b>885,031</b>	<b>100.00%</b>	
<b>Managed Care Utilization</b>						
Line	Managed Care Utilization	Medicaid (a)	Medicare (b)	Other Public Including Non-Medicaid CHIP (c)	Private (d)	Total (e)
13a.	Capitated Member Months	2,611,628	34,719	3,066	146,879	2,796,292
13b.	Fee-for-service Member Months	2,477,018	262,053	13,192	50,199	2,802,462
13c.	<b>Total Member Months (Sum Lines 13a + 13b)</b>	<b>5,088,646</b>	<b>296,772</b>	<b>16,258</b>	<b>197,078</b>	<b>5,598,754</b>
Line	Special Populations				Number of Patients (a)	%
14.	Migratory (330g awardees only)				-	-
15.	Seasonal (330g awardees only)				-	-
	Migrant/Seasonal (non-330g awardees)				16,889	100.00%
16.	<b>Total Agricultural Workers or Dependents (All health centers report this line)</b>				<b>16,889</b>	<b>100.00%</b>
17.	Homeless Shelter (330h awardees only)				-	-
18.	Transitional (330h awardees only)				-	-
19.	Doubling Up (330h awardees only)				-	-
20.	Street (330h awardees only)				-	-
21.	Other (330h awardees only)				-	-
22.	Unknown (330h awardees only)				-	-
	Homeless (non-330h awardees)				11,595	100.00%
23.	<b>Total Homeless (All health centers report this line)</b>				<b>11,595</b>	<b>100.00%</b>
24.	<b>Total School-Based Health Center Patients (All health centers report this line)</b>				<b>8,410</b>	
25.	<b>Total Veterans (All health centers report this line)</b>				<b>8,360</b>	
26.	<b>Total Patients Served at a Health Center Located In or Immediately Accessible to a Public Housing Site (All health centers report this line)</b>				<b>238,929</b>	

% may not equal 100% due to rounding.



**Table 5 - Staffing and Utilization - 2018**  
**National - Universal - 84 Health Centers**

Line	Personnel by Major Service Category	FTEs (a)	Clinic Visits (b)	Patients (c)
1.	Family Physicians	178.34	557,372	
2.	General Practitioners	14.03	51,018	
3.	Internists	110.03	338,364	
4.	Obstetrician/Gynecologists	53.44	149,017	
5.	Pediatricians	126.54	380,059	
7.	Other Specialty Physicians	22.65	57,130	
<b>8.</b>	<b>Total Physicians (Lines 1–7)</b>	<b>505.03</b>	<b>1,532,960</b>	
9a.	Nurse Practitioners	265.39	681,400	
9b.	Physician Assistants	109.24	278,665	
10.	Certified Nurse Midwives	21.48	50,659	
<b>10a.</b>	<b>Total NPs, PAs, and CNMs (Lines 9a–10)</b>	<b>396.11</b>	<b>1,010,724</b>	
11.	Nurses	461.43	25,650	
12.	Other Medical Personnel	1,177.61		
13.	Laboratory Personnel	107.90		
14.	X-ray Personnel	39.69		
<b>15.</b>	<b>Total Medical (Lines 8 + 10a through 14)</b>	<b>2,687.77</b>	<b>2,569,334</b>	<b>806,826</b>
16.	Dentists	72.57	183,309	
17.	Dental Hygienists	22.11	19,286	
17a.	Dental Therapists	0.00	0	
18.	Other Dental Personnel	125.53		
<b>19.</b>	<b>Total Dental Services (Lines 16–18)</b>	<b>220.21</b>	<b>202,595</b>	<b>80,786</b>
20a.	Psychiatrists	34.58	90,125	
20a1.	Licensed Clinical Psychologists	21.01	30,351	
20a2.	Licensed Clinical Social Workers	113.86	102,518	
20b.	Other Licensed Mental Health Providers	54.49	48,897	
20c.	Other Mental Health Staff	58.85	17,898	
<b>20.</b>	<b>Total Mental Health (Lines 20a–c)</b>	<b>282.79</b>	<b>289,789</b>	<b>45,265</b>
21.	<b>Substance Use Disorder Services</b>	10.41	4,192	1,021
22.	<b>Other Professional Services</b>	25.89	47,116	20,704
22a.	Ophthalmologists	6.82	8,362	
22b.	Optometrists	8.30	27,955	
22c.	Other Vision Care Staff	8.91		
<b>22d.</b>	<b>Total Vision Services (Lines 22a–c)</b>	<b>24.03</b>	<b>36,317</b>	<b>24,686</b>
23.	<b>Pharmacy Personnel</b>	135.77		
24.	Case Managers	249.38	96,080	
25.	Patient/Community Education Specialists	52.71	15,366	
26.	Outreach Workers	64.72		
27.	Transportation Staff	17.37		
27a.	Eligibility Assistance Workers	99.90		
27b.	Interpretation Staff	19.28		
27c.	Community Health Workers	43.24		
28.	Other Enabling Services	42.20		
<b>29.</b>	<b>Total Enabling Services (Lines 24–28)</b>	<b>588.80</b>	<b>111,446</b>	<b>36,360</b>

Clinic visits are shown only for personnel that generate reportable visits.  
Subtotals may differ from the sum of cells due to rounding.

**Table 5 - Staffing and Utilization - 2018**  
**National - Universal - 84 Health Centers**

Line	Personnel by Major Service Category	FTEs (a)	Clinic Visits (b)	Patients (c)
29a.	Other Programs/Services	49.79		
29b.	Quality Improvement Staff	76.35		
30a.	Management and Support Staff	762.65		
30b.	Fiscal and Billing Staff	377.37		
30c.	IT Staff	110.92		
31.	Facility Staff	231.03		
32.	Patient Support Staff	1,119.78		
33.	<b>Total Facility and Non-Clinical Support Staff</b> (Lines 30a–32)	<b>2,601.75</b>		
34.	<b>Grand Total</b> (Lines 15+19+20+21+22+22d+23+29+29a+29b+33)	<b>6,703.56</b>	<b>3,260,789</b>	

Clinic visits are shown only for personnel that generate reportable visits.  
 Subtotals may differ from the sum of cells due to rounding.

**Table 5 - Staffing and Utilization - 2018**  
**National - Universal - 84 Health Centers**

Line	Personnel by Major Service Category	FTEs		Clinic Visits	
		% Group	% Total	% Group	% Total
1.	Family Physicians	6.64%	2.66%	21.69%	17.09%
2.	General Practitioners	0.52%	0.21%	1.99%	1.56%
3.	Internists	4.09%	1.64%	13.17%	10.38%
4.	Obstetrician/Gynecologists	1.99%	0.80%	5.80%	4.57%
5.	Pediatricians	4.71%	1.89%	14.79%	11.66%
7.	Other Specialty Physicians	0.84%	0.34%	2.22%	1.75%
<b>8.</b>	<b>Total Physicians (Lines 1–7)</b>	<b>18.79%</b>	<b>7.53%</b>	<b>59.66%</b>	<b>47.01%</b>
9a.	Nurse Practitioners	9.87%	3.96%	26.52%	20.90%
9b.	Physician Assistants	4.06%	1.63%	10.85%	8.55%
10.	Certified Nurse Midwives	0.80%	0.32%	1.97%	1.55%
<b>10a.</b>	<b>Total NPs, PAs, and CNMs (Lines 9a–10)</b>	<b>14.74%</b>	<b>5.91%</b>	<b>39.34%</b>	<b>31.00%</b>
11.	Nurses	17.17%	6.88%	1.00%	0.79%
12.	Other Medical Personnel	43.81%	17.57%		
13.	Laboratory Personnel	4.01%	1.61%		
14.	X-ray Personnel	1.48%	0.59%		
<b>15.</b>	<b>Total Medical (Lines 8 + 10a through 14)</b>	<b>100.00%</b>	<b>40.09%</b>	<b>100.00%</b>	<b>78.79%</b>
16.	Dentists	32.95%	1.08%	90.48%	5.62%
17.	Dental Hygienists	10.04%	0.33%	9.52%	0.59%
17a.	Dental Therapists	0.00%	0.00%	0.00%	0.00%
18.	Other Dental Personnel	57.00%	1.87%		
<b>19.</b>	<b>Total Dental Services (Lines 16–18)</b>	<b>100.00%</b>	<b>3.28%</b>	<b>100.00%</b>	<b>6.21%</b>
20a.	Psychiatrists	12.23%	0.52%	31.10%	2.76%
20a1.	Licensed Clinical Psychologists	7.43%	0.31%	10.47%	0.93%
20a2.	Licensed Clinical Social Workers	40.26%	1.70%	35.38%	3.14%
20b.	Other Licensed Mental Health Providers	19.27%	0.81%	16.87%	1.50%
20c.	Other Mental Health Staff	20.81%	0.88%	6.18%	0.55%
<b>20.</b>	<b>Total Mental Health (Lines 20a–c)</b>	<b>100.00%</b>	<b>4.22%</b>	<b>100.00%</b>	<b>8.89%</b>
21.	<b>Substance Use Disorder Services</b>	100.00%	0.16%	100.00%	0.13%
22.	<b>Other Professional Services</b>	100.00%	0.39%	100.00%	1.44%
22a.	Ophthalmologists	28.38%	0.10%	23.03%	0.26%
22b.	Optometrists	34.54%	0.12%	76.97%	0.86%
22c.	Other Vision Care Staff	37.08%	0.13%		
<b>22d.</b>	<b>Total Vision Services (Lines 22a–c)</b>	<b>100.00%</b>	<b>0.36%</b>	<b>100.00%</b>	<b>1.11%</b>
23.	<b>Pharmacy Personnel</b>	100.00%	2.03%		
24.	Case Managers	42.35%	3.72%	86.21%	2.95%
25.	Patient/Community Education Specialists	8.95%	0.79%	13.79%	0.47%
26.	Outreach Workers	10.99%	0.97%		
27.	Transportation Staff	2.95%	0.26%		
27a.	Eligibility Assistance Workers	16.97%	1.49%		
27b.	Interpretation Staff	3.27%	0.29%		
27c.	Community Health Workers	7.34%	0.65%		
28.	Other Enabling Services	7.17%	0.63%		
<b>29.</b>	<b>Total Enabling Services (Lines 24–28)</b>	<b>100.00%</b>	<b>8.78%</b>	<b>100.00%</b>	<b>3.42%</b>

Clinic visits are shown only for personnel that generate reportable visits.  
Subtotals may differ from the sum of cells due to rounding.  
% may not equal 100% due to rounding.

**Table 5 - Staffing and Utilization - 2018**  
**National - Universal - 84 Health Centers**

Line	Personnel by Major Service Category	FTEs		Clinic Visits	
		% Group	% Total	% Group	% Total
29a.	Other Programs/Services	100.00%	0.74%		
29b.	Quality Improvement Staff	100.00%	1.14%		
30a.	Management and Support Staff		11.38%		
30b.	Fiscal and Billing Staff		5.63%		
30c.	IT Staff		1.65%		
31.	Facility Staff		3.45%		
32.	Patient Support Staff		16.70%		
<b>33.</b>	<b>Total Facility and Non-Clinical Support Staff (Lines 30a-32)</b>	<b>100.00%</b>	<b>38.81%</b>		
<b>34.</b>	<b>Grand Total (Lines 15+19+20+21+22+22d+23+29+29a+29b+33)</b>		<b>100.00%</b>		<b>100.00%</b>

Clinic Visits are shown only for personnel that generate reportable visits.  
 Subtotals may differ from the sum of cells due to rounding.  
 % may not equal 100% due to rounding.

**Table 5A - Tenure for Health Center Staff - 2018**  
**National - Universal - 84 Health Centers**

Line	Health Center Staff	Full- and Part-Time		Locum, On-Call, etc.	
		Persons (a)	Total Months (b)	Persons (c)	Total Months (d)
1.	Family Physicians	319	21,978	37	686
2.	General Practitioners	29	1,297	0	0
3.	Internists	203	14,834	0	0
4.	Obstetrician/Gynecologists	124	10,610	4	47
5.	Pediatricians	151	17,474	8	150
7.	Other Specialty Physicians	76	5,129	0	0
9a.	Nurse Practitioners	341	16,753	18	328
9b.	Physician Assistants	135	9,686	5	49
10.	Certified Nurse Midwives	49	4,196	1	4
11.	Nurses	533	47,841	3	64
16.	Dentists	98	7,094	3	17
17.	Dental Hygienists	38	2,006	1	1
17a.	Dental Therapists	0	0	0	0
20a.	Psychiatrists	52	4,774	2	38
20a1.	Licensed Clinical Psychologists	31	3,371	0	0
20a2.	Licensed Clinical Social Workers	169	9,972	2	57
20b.	Other Licensed Mental Health Providers	84	2,682	1	13
22a.	Ophthalmologist	14	799	0	0
22b.	Optometrist	13	502	2	60
30a1.	Chief Executive Officer	82	7,444	0	0
30a2.	Chief Medical Officer	74	4,076	2	19
30a3.	Chief Financial Officer	71	3,637	3	115
30a4.	Chief Information Officer	27	1,660	0	0

**Table 6A - Selected Diagnoses and Services Rendered - 2018**  
**National - Universal - 84 Health Centers**

Line	Diagnostic Category	Applicable ICD - 10 - CM Code	Number of Visits by Diagnosis Regardless of Primacy (a)	Number of Patients with Diagnosis (b)	Visits per Patient
<b>Selected Infectious and Parasitic Diseases</b>					
1-2.	Symptomatic / Asymptomatic HIV	B20, B97.35, O98.7-, Z21	35,677	12,356	2.89
3.	Tuberculosis	A15- through A19-, O98.01	725	420	1.73
4.	Sexually transmitted infections	A50- through A64- (exclude A63.0)	12,172	8,042	1.51
4a.	Hepatitis B	B16.0 through B16.2, B16.9, B17.0, B18.0, B18.1, B19.10, B19.11, O98.4-	8,372	3,238	2.59
4b.	Hepatitis C	B17.10, B17.11, B18.2, B19.20, B19.21	13,528	6,159	2.20
<b>Selected Diseases of the Respiratory System</b>					
5.	Asthma	J45-	88,775	46,868	1.89
6.	Chronic lower respiratory diseases	J40- through J44-, J47-	49,914	23,694	2.11
<b>Selected Other Medical Conditions</b>					
7.	Abnormal breast findings, female	C50.01-, C50.11-, C50.21-, C50.31-, C50.41-, C50.51-, C50.61-, C50.81-, C50.91-, C79.81, D05-, D48.6-, D49.3-, N60-, N63-, R92-	17,368	11,094	1.57
8.	Abnormal cervical findings	C53-, C79.82, D06-, R87.61-, R87.629, R87.810, R87.820	13,232	7,570	1.75
9.	Diabetes mellitus	E08- through E13-, O24- (exclude O24.41-)	290,019	88,547	3.28
10.	Heart disease (selected)	I01-, I02- (exclude I02.9), I20- through I25-, I27-, I28-, I30- through I52-	68,258	27,657	2.47
11.	Hypertension	I10- thru I16-	411,457	159,226	2.58
12.	Contact dermatitis and other eczema	L23- through L25-, L30- (exclude L30.1, L30.3, L30.4, L30.5), L58-	34,504	23,600	1.46
13.	Dehydration	E86-	2,001	1,691	1.18
14.	Exposure to heat or cold	T33-, T34-, T67-, T68-, T69-	159	125	1.27
14a.	Overweight and obesity	E66-, Z68- (exclude Z68.1, Z68.20 through Z68.24, Z68.51, Z68.52)	306,360	154,653	1.98
<b>Selected Childhood Conditions (limited to ages 0 through 17)</b>					
15.	Otitis media and Eustachian tube disorders	H65- thru H69-	35,210	24,247	1.45
16.	Selected perinatal medical conditions	A33-, P19-, P22- through P29- (exclude P29.3), P35- through P96- (exclude P54-, P91.6-, P92-, P96.81), R78.81, R78.89	6,714	4,211	1.59

**Table 6A - Selected Diagnoses and Services Rendered - 2018**  
**National - Universal - 84 Health Centers**

Line	Diagnostic Category	Applicable ICD - 10 - CM Code	Number of Visits by Diagnosis Regardless of Primacy (a)	Number of Patients with Diagnosis (b)	Visits per Patient
<b>Selected Childhood Conditions (limited to ages 0 through 17)</b>					
17.	Lack of expected normal physiological development (such as delayed milestone; failure to gain weight; failure to thrive); nutritional deficiencies in children only. Does not include sexual or mental development	E40- through E46-, E50- through E63-, P92-, R62- (exclude R62.7), R63.3	49,003	30,549	1.60
<b>Selected Mental Health Conditions and Substance Use Disorders</b>					
18.	Alcohol-related disorders	F10-, G62.1, O99.31	15,793	7,670	2.06
19.	Other substance-related disorders (excluding tobacco use disorders)	F11- thru F19- (Exclude F17-), G62.0, O99.32-	36,403	13,263	2.74
19a.	Tobacco use disorders	F17-, O99.33	53,020	28,723	1.85
20a.	Depression and other mood disorders	F30- thru F39-	221,996	74,456	2.98
20b.	Anxiety disorders, including post-traumatic stress disorder (PTSD)	F06.4, F40- thru F42-, F43.0, F43.1-, F93.0	173,013	63,854	2.71
20c.	Attention deficit and disruptive behavior disorders	F90- thru F91-	34,388	12,749	2.70
20d.	Other mental disorders, excluding drug or alcohol dependence	F01- through F09- (exclude F06.4), F20- through F29-, F43- through F48- (exclude F43.0- and F43.1-), F50- through F99- (exclude F55-, F84.2, F90-, F91-, F93.0, F98-), O99.34, R45.1, R45.2, R45.5, R45.6, R45.7, R45.81, R45.82, R48.0	132,863	49,958	2.66

**Table 6A - Selected Diagnoses and Services Rendered - 2018**  
**National - Universal - 84 Health Centers**

Line	Service Category	Applicable ICD-10-CM or CPT-4/II Code	Number of Visits (a)	Number of Patients (b)	Visits per Patient
<b>Selected Diagnostic Tests/Screening/Preventive Services</b>					
21.	HIV test	<b>CPT-4:</b> 86689; 86701 through 86703; 87389 through 87391, 87534 through 87539, 87806	66,238	57,672	1.15
21a.	Hepatitis B test	<b>CPT-4:</b> 86704 through 86707, 87340, 87341, 87350	29,991	21,686	1.38
21b.	Hepatitis C test	<b>CPT-4:</b> 86803, 86804, 87520 through 87522	23,366	21,795	1.07
22.	Mammogram	<b>CPT-4:</b> 77052, 77057, 77065, 77066, 77067 OR <b>ICD-10:</b> Z12.31	50,121	42,900	1.17
23.	Pap tests	<b>CPT-4:</b> 88141 through 88153, 88155, 88164 through 88167, 88174, 88175 OR <b>ICD-10:</b> Z01.41-, Z01.42, Z12.4 (exclude Z01.411 and Z01.419)	60,559	57,120	1.06
24.	Selected immunizations: hepatitis A; haemophilus influenzae B (HiB); pneumococcal; diphtheria; tetanus; pertussis (DTaP) (DTP) (DT); mumps; measles; rubella (MMR); poliovirus; varicella; hepatitis B	<b>CPT-4:</b> 90632, 90633, 90634, 90636, 90643, 90644, 90645, 90646, 90647, 90648, 90669, 90670, 90696, 90697, 90698, 90700, 90701, 90702, 90703, 90704, 90705, 90706, 90707, 90708, 90710, 90712, 90713, 90714, 90715, 90716, 90718, 90720, 90721, 90723, 90730, 90731, 90732, 90740, 90743, 90744, 90745, 90746, 90747, 90748	182,275	124,330	1.47
24a.	Seasonal flu vaccine	<b>CPT-4:</b> 90630, 90653 through 90657, 90661, 90662, 90672, 90673, 90674, 90682, 90685 through 90688, 90749, 90756	154,094	140,214	1.10
25.	Contraceptive management	<b>ICD-10:</b> Z30-	94,991	52,054	1.82
26.	Health supervision of infant or child (ages 0 through 11)	<b>CPT-4:</b> 99381 through 99383, 99391 through 99393	195,213	129,553	1.51
26a.	Childhood lead test screening (ages 9 to 72 months)	<b>ICD-10:</b> Z13.88 <b>CPT-4:</b> 83655	19,960	18,445	1.08
26b.	Screening, Brief Intervention, and Referral to Treatment (SBIRT)	<b>CPT-4:</b> 99408, 99409 <b>HCPCS:</b> G0396, G0397, H0050	3,031	2,992	1.01
26c.	Smoke and tobacco use cessation counseling	<b>CPT-4:</b> 99406, 99407 OR <b>HCPCS:</b> S9075 OR <b>CPT-II:</b> 4000F, 4001F, 4004F	46,363	34,898	1.33
26d.	Comprehensive and intermediate eye exams	<b>CPT-4:</b> 92002, 92004, 92012, 92014	31,161	23,053	1.35



**Table 6A - Selected Diagnoses and Services Rendered - 2018**  
**National - Universal - 84 Health Centers**

Line	Service Category	Applicable ADA Code	Number of Visits (a)	Number of Patients (b)	Visits per Patient
<b>Selected Dental Services</b>					
27.	Emergency Services	ADA: D9110	2,822	2,497	1.13
28.	Oral Exams	ADA: D0120, D0140, D0145, D0150, D0160, D0170, D0171, D0180	81,879	66,039	1.24
29.	Prophylaxis - adult or child	ADA: D1110, D1120	52,132	43,516	1.20
30.	Sealants	ADA: D1351	5,973	5,010	1.19
31.	Fluoride treatment - adult or child	ADA: D1206, D1208, CPT-4: 99188	29,795	24,952	1.19
32.	Restorative services	ADA: D21xx through D29xx	39,812	21,545	1.85
33.	Oral surgery (extractions and other surgical procedures)	ADA: D7xxx	12,480	9,551	1.31
34.	Rehabilitation services (Endo, Perio, Prostho, Ortho)	ADA: D3xxx, D4xxx, D5xxx, D6xxx, D8xxx	19,171	9,642	1.99

Sources of codes:

- International Classification of Diseases, 2018, (ICD-10-CM). National Center for Health Statistics (NCHS).
- Current Procedural Terminology (CPT), 2018. American Medical Association (AMA).
- Current Dental Terminology (CDT), 2018 - Dental Procedure Codes. American Dental Association (ADA).

Note: "X" in a code denotes any number including the absence of a number in that place.

Dashes (-) in a code indicate that additional characters are required.

ICD-10-CM codes all have at least four digits. These codes are not intended to reflect if a code is billable or not. Instead they are used to point out that other codes in the series are to be considered.

**Table 6B - Quality of Care Measures - 2018**  
**National - Universal - 84 Health Centers**

Prenatal Care Provided by Referral Only		
Answer	Number of Health Centers	% Total
Yes	40	47.62%
No	44	52.38%

Section A - Age Categories for Prenatal Care Patients: (Health Centers Who Provide Prenatal Care Only)			
Demographic Characteristics of Prenatal Care Patients			
Line	Age	Number of Patients (a)	Percent
1.	Less than 15 Years	36	0.16%
2.	Ages 15-19	1,886	8.14%
3.	Ages 20-24	6,223	26.87%
4.	Ages 25-44	14,926	64.45%
5.	Ages 45 and Over	87	0.38%
6.	<b>Total Patients (Sum lines 1-5)</b>	<b>23,158</b>	<b>100.00%</b>

Section B - Early Entry into Prenatal Care						
Line	Early Entry into Prenatal Care	Women Having First Visit with Health Center		Women Having First Visit with Another Provider		% Total
		(a)	%	(b)	%	
7.	First Trimester	15,773	68.11%	954	4.12%	72.23%
8.	Second Trimester	4,461	19.26%	530	2.29%	21.55%
9.	Third Trimester	1,266	5.47%	174	0.75%	6.22%

Section C - Childhood Immunization Status				
Line	Childhood Immunization Status	Total Patients with 2 <sup>nd</sup> Birthday (a)	Estimated Number of Patients Immunized	Estimated % of Patients Immunized
10.	MEASURE: Percentage of children 2 years of age who received age appropriate vaccines by their 2 <sup>nd</sup> birthday	13,941	6,586	47.24%

Section D - Cervical Cancer Screening				
Line	Cervical Cancer Screening	Total Female Patients Aged 23 through 64 (a)	Estimated Number of Patients Tested	Estimated % of Patients Tested
11.	MEASURE: Percentage of women 23-64 years of age who were screened for cervical cancer	249,787	134,854	53.99%

Section E - Weight Assessment and Counseling for Nutrition and Physical Activity of Children and Adolescents				
Line	Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents	Total Patients Aged 3 through 17 (a)	Estimated Number of Patients Assessed and COUNseled	Estimated % of Patients Assessed and COUNseled
12.	MEASURE: Percentage of patients 3-17 years of age with a BMI percentile <i>and</i> counseling on nutrition <i>and</i> physical activity documented	180,645	124,220	68.76%

% may not equal 100% due to rounding.

Estimated % of Patients for Sections C through N are based on the total of the estimated number of patients included in column b for each health center, for each measure, divided by the total number of patients in the applicable category (i.e., the Universe) for each measure.

Table 6B - Quality of Care Measures - 2018  
National - Universal - 84 Health Centers

Section F – Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan				
Line	Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan	Total Patients Aged 18 and Older (a)	Estimated Number of Patients with BMI Charted and Follow-Up Plan Documented as Appropriate	Estimated % of Patients with BMI Charted and Follow-Up Plan Documented as Appropriate
13.	MEASURE: Percentage of patients 18 years of age and older with (1) BMI documented and (2) follow-up plan documented if BMI is outside normal parameters	505,993	282,769	55.88%

Section G – Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention				
Line	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	Total Patients Aged 18 and Older (a)	Estimated Number of Patients Assessed for Tobacco Use and Provided Intervention if a Tobacco User	Estimated % of Patients Assessed for Tobacco Use and Provided Intervention if a Tobacco User
14a.	MEASURE: Percentage of patients aged 18 years of age and older who (1) were screened for tobacco use one or more times within 24 months, and (2) if identified to be a tobacco user received cessation counseling intervention	413,238	335,740	81.25%

Section H – Use of Appropriate Medications for Asthma				
Line	Use of Appropriate Medications for Asthma	Total Patients Aged 5 through 64 with Persistent Asthma (a)	Estimated Number of Patients with Acceptable Plan	Estimated % of Patients with Acceptable Plan
16.	MEASURE: Percentage of patients 5 through 64 years of age identified as having persistent asthma and were appropriately ordered medication	13,969	11,248	80.52%

Section I – Coronary Artery Disease (CAD): Lipid Therapy				
Line	Coronary Artery Disease (CAD): Lipid Therapy	Total Patients Aged 18 and Older with CAD Diagnosis (a)	Estimated Number of Patients Prescribed a Lipid Lowering Therapy	Estimated % of Patients Prescribed a Lipid Lowering Therapy
17.	MEASURE: Percentage of patients 18 years of age and older with a diagnosis of CAD who were prescribed a lipid lowering therapy	9,898	7,627	77.06%

Section J – Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet				
Line	Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet	Total Patients Aged 18 and Older with IVD Diagnosis or AMI, CABG, or PCI Procedure (a)	Estimated Number of Patients with Aspirin or Other Antiplatelet Therapy	Estimated % of Patients with Documentation of Aspirin or Other Antiplatelet Therapy
18.	MEASURE: Percentage of patients 18 years of age and older with a diagnosis of IVD or AMI, CABG, or PCI procedure with aspirin or another antiplatelet	19,420	14,888	76.66%

% may not equal 100% due to rounding.

Estimated % of Patients for Sections C through N are based on the total of the estimated number of patients included in column b for each health center, for each measure, divided by the total number of patients in the applicable category (i.e., the Universe) for each measure.

**Table 6B - Quality of Care Measures - 2018**  
**National - Universal - 84 Health Centers**

Section K – Colorectal Cancer Screening				
Line	Colorectal Cancer Screening	Total Patients Aged 50 through 75 (a)	Estimated Number of Patients with Appropriate Screening for Colorectal Cancer	Estimated % of Patients with Appropriate Screening for Colorectal Cancer
19.	MEASURE: Percentage of patients 50 through 75 years of age who had appropriate screening for colorectal cancer	194,891	92,351	47.39%

Section L – HIV Linkage to Care				
Line	HIV Linkage to Care	Total Patients First Diagnosed with HIV (a)	Estimated Number of Patients Seen Within 90 Days of First Diagnosis of HIV	Estimated % of Patients Seen Within 90 Days of First Diagnosis of HIV
20.	MEASURE: Percentage of patients whose first ever HIV diagnosis was made by health center staff between October 1 of the prior year and September 30 of the measurement year and who were seen for follow-up treatment within 90 days of that first ever diagnosis	229	167	72.93%

Section M – Preventive Care and Screening: Screening for Depression and Follow-Up Plan				
Line	Preventive Care and Screening: Screening for Depression and Follow-Up Plan	Total Patients Aged 12 and Older (a)	Estimated Number of Patients Screened for Depression and Follow-up Plan Documented as Appropriate	Estimated % of Patients Screened for Depression and Follow-up Plan Documented as Appropriate
21.	MEASURE: Percentage of patients 12 years of age and older who were (1) screened for depression with a standardized tool <i>and</i> , if screening was positive, (2) had a follow-up plan documented	524,275	337,995	64.47%

Section N – Dental Sealants for Children between 6-9 Years				
Line	Dental Sealants for Children between 6-9 Years	Total Patients Aged 6 through 9 at Moderate to High Risk for Caries (a)	Estimated Number of Patients with Sealants to First Molars	Estimated % of Patients with Sealants to First Molars
22.	MEASURE: Percentage of children 6 through 9 years of age at moderate to high risk of caries who received a sealant on a first permanent molar	2,024	1,001	49.44%

% may not equal 100% due to rounding.

Estimated % of Patients for Sections C through N are based on the total of the estimated number of patients included in column b for each health center, for each measure, divided by the total number of patients in the applicable category (i.e., the Universe) for each measure.

**Table 7 - Health Outcomes and Disparities - 2018**  
**National - Universal - 84 Health Centers**

Line	Total (i)						
0.	HIV-Positive Pregnant Women						86
2.	Deliveries Performed by Health Center's Providers						5,462
<b>Section A: Deliveries And Birth Weight</b>							
Line	Race and Ethnicity	Prenatal Care Patients Who Delivered During the Year (1a)	Live Births: < 1500 grams (1b)	Live Births: 1500-2499 grams (1c)	Live Births: >= 2500 grams (1d)	% Low and Very Low Birth Weight	
<b>Hispanic/Latino</b>							
1a.	Asian	24	0	1	23	4.17%	
1b1.	Native Hawaiian	9	0	1	8	11.11%	
1b2.	Other Pacific Islander	10	0	2	8	20.00%	
1c.	Black/African American	109	4	12	96	14.29%	
1d.	American Indian/Alaska Native	57	2	3	52	8.77%	
1e.	White	4,727	46	256	4,511	6.27%	
1f.	More than One Race	71	2	3	65	7.14%	
1g.	Unreported/Refused to Report Race	1,874	12	110	1,675	6.79%	
<i>Subtotal Hispanic/Latino</i>		<b>6,881</b>	<b>66</b>	<b>388</b>	<b>6,438</b>	<b>6.59%</b>	
<b>Non-Hispanic/Latino</b>							
2a.	Asian	589	5	46	528	8.81%	
2b1.	Native Hawaiian	5	0	0	5	0.00%	
2b2.	Other Pacific Islander	50	0	6	44	12.00%	
2c.	Black/African American	2,005	46	152	1,822	9.80%	
2d.	American Indian/Alaska Native	38	0	6	27	18.18%	
2e.	White	2,794	36	137	2,638	6.15%	
2f.	More than One Race	84	3	11	67	17.28%	
2g.	Unreported/Refused to Report Race	499	4	34	469	7.50%	
<i>Subtotal Non-Hispanic/Latino</i>		<b>6,064</b>	<b>94</b>	<b>392</b>	<b>5,600</b>	<b>7.99%</b>	
<b>Unreported/Refused to Report Race and Ethnicity</b>							
h.	Unreported/Refused to Report Race and Ethnicity	254	6	25	226	12.06%	
i.	<b>Total</b>	<b>13,199</b>	<b>166</b>	<b>805</b>	<b>12,264</b>	<b>7.34%</b>	

% shown are rounded to the .01% level for table display purposes; calculations are made using % to 8 decimal places.

**Table 7 - Health Outcomes and Disparities - 2018**  
**National - Universal - 84 Health Centers**

Section B: Controlling High Blood Pressure					
Line	Race and Ethnicity	Total Patients 18 through 85 Years of Age with Hypertension (2a)	Charts Sampled or EHR Total (2b)	Patients with Hypertension Controlled (2c)	Estimated % Patients with Controlled Blood Pressure
<b>Hispanic/Latino</b>					
1a.	Asian	106	101	69	68.32%
1b1.	Native Hawaiian	41	41	31	75.61%
1b2.	Other Pacific Islander	34	32	18	56.25%
1c.	Black/African American	808	767	507	66.10%
1d.	American Indian/Alaska Native	365	76	47	92.03%
1e.	White	24,738	23,169	14,291	61.87%
1f.	More than One Race	1,039	1,024	389	37.99%
1g.	Unreported/Refused to Report Race	12,149	10,540	6,913	66.71%
<i>Subtotal Hispanic/Latino</i>		<b>39,280</b>	<b>35,750</b>	<b>22,265</b>	<b>63.02%</b>
<b>Non-Hispanic/Latino</b>					
2a.	Asian	11,768	11,668	7,405	63.66%
2b1.	Native Hawaiian	126	124	74	59.68%
2b2.	Other Pacific Islander	377	367	205	55.86%
2c.	Black/African American	37,194	35,870	19,678	55.32%
2d.	American Indian/Alaska Native	443	423	246	58.16%
2e.	White	48,264	43,534	28,528	65.26%
2f.	More than One Race	797	791	429	54.24%
2g.	Unreported/Refused to Report Race	4,518	4,393	2,576	58.82%
<i>Subtotal Non-Hispanic/Latino</i>		<b>103,487</b>	<b>97,170</b>	<b>59,141</b>	<b>61.09%</b>
<b>Unreported/Refused to Report Race and Ethnicity</b>					
h.	Unreported/Refused to Report Race and Ethnicity	6,261	5,740	3,956	69.12%
i.	<b>Total</b>	<b>149,028</b>	<b>138,660</b>	<b>85,362</b>	<b>61.95%</b>

% shown are rounded to the .01% level for table display purposes; calculations are made using % to 8 decimal places  
 % by race are low estimates, not adjusted at the health center level for samples with zero patients in racial categories.

**Table 7 - Health Outcomes and Disparities - 2018**  
**National - Universal - 84 Health Centers**

Section C: Diabetes: Hemoglobin A1c Poor Control					
Line	Race and Ethnicity	Total Patients 18 through 75 Years of Age with Diabetes (3a)	Charts Sampled or EHR Total (3b)	Patients with HbA1c >9% or No Test During Year (3f)	Estimated % Patients with Hba1c > 9%
<b>Hispanic/Latino</b>					
1a.	Asian	66	59	20	33.90%
1b1.	Native Hawaiian	36	36	10	27.78%
1b2.	Other Pacific Islander	44	42	18	42.86%
1c.	Black/African American	424	297	90	35.80%
1d.	American Indian/Alaska Native	313	78	35	43.38%
1e.	White	17,921	15,020	5,233	34.87%
1f.	More than One Race	571	551	235	42.19%
1g.	Unreported/Refused to Report Race	9,022	7,689	2,320	29.66%
<i>Subtotal Hispanic/Latino</i>		<b>28,397</b>	<b>23,772</b>	<b>7,961</b>	<b>33.48%</b>
<b>Non-Hispanic/Latino</b>					
2a.	Asian	6,416	5,654	1,647	26.52%
2b1.	Native Hawaiian	85	81	32	39.51%
2b2.	Other Pacific Islander	281	274	110	40.15%
2c.	Black/African American	16,456	15,404	5,588	36.32%
2d.	American Indian/Alaska Native	315	283	116	40.99%
2e.	White	20,899	18,509	6,479	34.61%
2f.	More than One Race	517	503	232	46.12%
2g.	Unreported/Refused to Report Race	2,953	2,309	837	33.77%
<i>Subtotal Non-Hispanic/Latino</i>		<b>47,922</b>	<b>43,017</b>	<b>15,041</b>	<b>34.18%</b>
<b>Unreported/Refused to Report Race and Ethnicity</b>					
h.	Unreported/Refused to Report Race and Ethnicity	4,681	4,288	1,113	24.36%
i.	<b>Total</b>	<b>81,000</b>	<b>71,077</b>	<b>24,115</b>	<b>33.45%</b>

% shown are rounded to the .01% level for table display purposes; calculations are made using % to 8 decimal places  
 % by race are low estimates, not adjusted at the health center level for samples with zero patients in racial categories.

**Table 8A - Financial Costs - 2018**  
**National - Universal - 84 Health Centers**

Line	Cost Center	Accrued Cost (a) \$	Allocation of Facility and Non-Clinical Support Services (b) \$	Total Cost After Allocation of Facility and Non-Clinical Support Services (c) \$
<b>Financial Costs of Medical Care</b>				
1.	Medical Staff	298,004,990	167,149,319	465,154,309
2.	Lab and X-ray	15,650,225	11,470,219	27,120,444
3.	Medical/Other Direct	46,437,557	24,376,834	70,814,391
4.	<b>Total Medical Care Services (Sum Lines 1-3)</b>	<b>360,092,772</b>	<b>202,996,372</b>	<b>563,089,144</b>
<b>Financial Costs of Other Clinical Services</b>				
5.	Dental	26,456,348	13,244,299	39,700,647
6.	Mental Health	34,821,406	19,192,581	54,013,987
7.	Substance Use Disorder	385,889	192,723	578,612
8a.	Pharmacy not including pharmaceuticals	22,923,884	8,404,005	31,327,889
8b.	Pharmaceuticals	113,700,754		113,700,754
9.	Other Professional	3,075,327	2,292,133	5,367,460
9a.	Vision	3,262,675	2,244,071	5,506,746
10.	<b>Total Other Clinical Services (Sum Lines 5 through 9a)</b>	<b>204,626,283</b>	<b>45,569,812</b>	<b>250,196,095</b>
<b>Financial Costs of Enabling and Other Services</b>				
11a.	Case Management	16,486,533		16,486,533
11b.	Transportation	1,358,526		1,358,526
11c.	Outreach	4,697,992		4,697,992
11d.	Patient and Community Education	2,731,137		2,731,137
11e.	Eligibility Assistance	5,349,549		5,349,549
11f.	Interpretation Services	2,992,206		2,992,206
11g.	Other Enabling Services	1,712,332		1,712,332
11h.	Community Health Workers	1,940,046		1,940,046
11.	<b>Total Enabling Services Cost (Sum Lines 11a through 11h)</b>	<b>37,268,321</b>	<b>45,328,507</b>	<b>82,596,828</b>
12.	Other Related Services	11,089,861	1,806,569	12,896,430
12a.	Quality Improvement	6,707,494	2,405,454	9,112,948
13.	<b>Total Enabling and Other Services (Sum Lines 11, 12, and 12a)</b>	<b>55,065,676</b>	<b>49,540,530</b>	<b>104,606,206</b>
<b>Facility and Non-Clinical Support Services and Totals</b>				
14.	Facility	78,107,972		
15.	Non-Clinical Support Services	219,998,742		
16.	<b>Total Facility and Non-Clinical Support Services (Sum Lines 14 and 15)</b>	<b>298,106,714</b>		
17.	<b>Total Accrued Costs (Sum Lines 4 + 10 + 13 + 16)</b>	<b>917,891,445</b>		<b>917,891,445</b>
18.	Value of Donated Facilities, Services and Supplies			13,431,907
19.	<b>Total with Donations (Sum Lines 17 and 18)</b>			<b>931,323,352</b>



**Table 9D: Patient Related Revenue - 2018**  
**National - Universal - 84 Health Centers**

Line	Payer Category	Charges			Collections			
		Full Charges This Period (a) \$	% of Payer	% of Total	Amount Collected This Period (b) \$	% of Payer	% of Total	% of Charges
1.	Medicaid Non-Managed Care	137,923,349	20.82%	10.36%	144,932,462	29.83%	20.54%	105.08%
2a.	Medicaid Managed Care (capitated)	112,969,790	17.05%	8.49%	114,233,770	23.51%	16.19%	101.12%
2b.	Medicaid Managed Care (fee-for-service)	411,656,383	62.13%	30.92%	226,708,407	46.66%	32.13%	55.07%
<b>3.</b>	<b>Total Medicaid (Sum Lines 1 + 2a + 2b)</b>	<b>662,549,522</b>	<b>100.00%</b>	<b>49.76%</b>	<b>485,874,639</b>	<b>100.00%</b>	<b>68.86%</b>	<b>73.33%</b>
4.	Medicare Non-Managed Care	145,616,393	74.85%	10.94%	58,223,709	69.16%	8.25%	39.98%
5a.	Medicare Managed Care (capitated)	2,902,150	1.49%	0.22%	2,336,155	2.78%	0.33%	80.50%
5b.	Medicare Managed Care (fee-for-service)	46,025,186	23.66%	3.46%	23,623,202	28.06%	3.35%	51.33%
<b>6.</b>	<b>Total Medicare (Sum Lines 4 + 5a + 5b)</b>	<b>194,543,729</b>	<b>100.00%</b>	<b>14.61%</b>	<b>84,183,066</b>	<b>100.00%</b>	<b>11.93%</b>	<b>43.27%</b>
7.	Other Public, including Non-Medicaid CHIP (Non-Managed Care)	25,804,712	83.20%	1.94%	13,887,722	92.25%	1.97%	53.82%
8a.	Other Public, including Non-Medicaid CHIP (Managed Care capitated)	151,008	0.49%	0.01%	98,190	0.65%	0.01%	65.02%
8b.	Other Public, including Non-Medicaid CHIP (Managed Care fee-for-service)	5,059,139	16.31%	0.38%	1,069,179	7.10%	0.15%	21.13%
<b>9.</b>	<b>Total Other Public (Sum Lines 7 + 8a + 8b)</b>	<b>31,014,859</b>	<b>100.00%</b>	<b>2.33%</b>	<b>15,055,091</b>	<b>100.00%</b>	<b>2.13%</b>	<b>48.54%</b>
10.	Private Non-Managed Care	191,834,310	80.94%	14.41%	84,544,349	86.55%	11.98%	44.07%
11a.	Private Managed Care (capitated)	3,920,475	1.65%	0.29%	1,298,728	1.33%	0.18%	33.13%
11b.	Private Managed Care (fee-for-service)	41,266,001	17.41%	3.10%	11,834,619	12.12%	1.68%	28.68%
<b>12.</b>	<b>Total Private (Lines 10 + 11a + 11b)</b>	<b>237,020,786</b>	<b>100.00%</b>	<b>17.80%</b>	<b>97,677,696</b>	<b>100.00%</b>	<b>13.84%</b>	<b>41.21%</b>
13.	Self-pay	206,241,440	100.00%	15.49%	22,769,232	100.00%	3.23%	11.04%
<b>14.</b>	<b>TOTAL (Lines 3 + 6 + 9 + 12 + 13)</b>	<b>1,331,370,336</b>		<b>100.00%</b>	<b>705,559,724</b>		<b>100.00%</b>	<b>53.00%</b>

% may not equal 100% due to rounding.

**Table 9D: Patient Related Revenue - 2018**  
**National - Universal - 84 Health Centers**

Line	Payer Category	Retroactive Settlements, Receipts, and Paybacks						Allowances	
		(c)						Allowances (d) \$	Allowances % of Charges
		Collection of Recon/Wrap Around Current Year (c1) \$	Collection of Recon/Wrap Around Previous Years (c2) \$	Collection of Other Payments: P4P, Risk Pools, etc. (c3) \$	Penalty/Payback (c4) \$	Net Retros \$	Net Retros % of Charges		
1.	Medicaid Non-Managed Care	9,126,594	12,828,288	9,430,404	428,564	30,956,722	22.44%	29,116,212	21.11%
2a.	Medicaid Managed Care (capitated)	54,430,140	3,303,275	7,419,549	3,275,045	61,877,919	54.77%	-1,263,980	-1.12%
2b.	Medicaid Managed Care (fee-for-service)	9,952,646	11,629,703	53,652,109	12,331	75,222,127	18.27%	175,568,582	42.65%
<b>3.</b>	<b>Total Medicaid (Lines 1 + 2a + 2b)</b>	<b>73,509,380</b>	<b>27,761,266</b>	<b>70,502,062</b>	<b>3,715,940</b>	<b>168,056,768</b>	<b>25.37%</b>	<b>203,420,814</b>	<b>30.70%</b>
4.	Medicare Non-Managed Care	996,871	888,012	222,178	99,229	2,007,832	1.38%	59,627,233	40.95%
5a.	Medicare Managed Care (capitated)	19,184	0	87,405	0	106,589	3.67%	557,408	19.21%
5b.	Medicare Managed Care (fee-for-service)	402,041	0	290,050	0	692,091	1.50%	36,778,382	79.91%
<b>6.</b>	<b>Total Medicare (Lines 4 + 5a + 5b)</b>	<b>1,418,096</b>	<b>888,012</b>	<b>599,633</b>	<b>99,229</b>	<b>2,806,512</b>	<b>1.44%</b>	<b>96,963,023</b>	<b>49.84%</b>
7.	Other Public, including Non-Medicaid CHIP (Non-Managed Care)	0	0	0	0	0	0.00%	11,652,816	45.16%
8a.	Other Public, including Non-Medicaid CHIP (Managed Care capitated)	33,000	5,823	0	0	38,823	25.71%	52,818	34.98%
8b.	Other Public, including Non-Medicaid CHIP (Managed Care fee-for-service)	93,923	16,575	30,811	0	141,309	2.79%	1,224,604	24.21%
<b>9.</b>	<b>Total Other Public (Lines 7 + 8a + 8b)</b>	<b>126,923</b>	<b>22,398</b>	<b>30,811</b>	<b>0</b>	<b>180,132</b>	<b>0.58%</b>	<b>12,930,238</b>	<b>41.69%</b>

% may not equal 100% due to rounding.

**Table 9D: Patient Related Revenue - 2018**  
**National - Universal - 84 Health Centers**

Line	Payer Category	Retroactive Settlements, Receipts, and Paybacks						Allowances	
		(c)						Allowances (d) \$	Allowances % of Charges
		Collection of Recon/Wrap Around Current Year (c1) \$	Collection of Recon/Wrap Around Previous Years (c2) \$	Collection of Other Payments: P4P, Risk Pools, etc. (c3) \$	Penalty/ Payback (c4) \$	Net Retros \$	Net Retros % of Charges		
10.	Private Non-Managed Care			756,233	2,913	753,320	0.39%	105,708,485	55.10%
11a.	Private Managed Care (capitated)			94,677	0	94,677	2.41%	2,621,747	66.87%
11b.	Private Managed Care (fee-for-service)			38,904	0	38,904	0.09%	13,879,925	33.64%
<b>12.</b>	<b>Total Private (Lines 10 + 11a + 11b)</b>			<b>889,814</b>	<b>2,913</b>	<b>886,901</b>	<b>0.37%</b>	<b>122,210,157</b>	<b>51.56%</b>
13.	Self-pay								
<b>14.</b>	<b>TOTAL (Lines 3 + 6 + 9 + 12 + 13)</b>	<b>75,054,399</b>	<b>28,671,676</b>	<b>72,022,320</b>	<b>3,818,082</b>	<b>171,930,313</b>	<b>12.91%</b>	<b>435,524,232</b>	<b>32.71%</b>

Line		Sliding Fee Discounts (e)	Bad Debt Write Off (f)
13.	Self-pay	136,546,840	20,380,175

% may not equal 100% due to rounding.

**Table 9E - Other Revenues - 2018**  
**National - Universal - 84 Health Centers**

Line	Source	Amount (a) \$	% Group Total
<b>BPHC Grants (Enter Amount Drawn Down - Consistent with PMS 272)</b>			
1a.	Migrant Health Center	-	-
1b.	Community Health Center	-	-
1c.	Health Care for the Homeless	-	-
1e.	Public Housing Primary Care	-	-
<b>1g.</b>	<b>Total Health Center (Sum Lines 1a through 1e)</b>	<b>-</b>	<b>-</b>
1j.	Capital Improvement Program Grants	-	-
1k.	Capital Development Grants, including School-Based Health Center Capital Grants	-	-
<b>1.</b>	<b>Total BPHC Grants (Sum Lines 1g + 1j + 1k)</b>	<b>-</b>	<b>-</b>
<b>Other Federal Grants</b>			
2.	Ryan White Part C HIV Early Intervention	2,090,739	17.58%
3.	Other Federal Grants	7,254,525	61.00%
3a.	Medicare and Medicaid EHR Incentive Payments for Eligible Providers	2,546,465	21.41%
<b>5.</b>	<b>Total Other Federal Grants (Sum Lines 2-3a)</b>	<b>11,891,729</b>	<b>100.00%</b>
<b>Non-Federal Grants or Contracts</b>			
6.	State Government Grants and Contracts	30,675,173	21.90%
6a.	State/Local Indigent Care Programs	6,610,189	4.72%
7.	Local Government Grants and Contracts	41,437,845	29.58%
8.	Foundation/Private Grants and Contracts	61,374,333	43.81%
<b>9.</b>	<b>Total Non-Federal Grants And Contracts (Sum Lines 6 + 6A + 7 + 8)</b>	<b>140,097,540</b>	<b>100.00%</b>
10.	Other Revenue (non-patient related revenue not reported elsewhere)	18,093,086	100.00%
<b>11.</b>	<b>Total Revenue (Lines 1 + 5 + 9 + 10)</b>	<b>170,082,355</b>	

% may not equal 100% due to rounding.

**Health Information Technology Capabilities - 2018**  
**National - Universal - 84 Health Centers**

Line	Measures	Number of Health Centers	% of Total
1.	Health Centers that have an EHR installed and in use		
1a.	Yes, installed at all sites and used by all providers	79	94.05%
1b.	Yes, but only installed at some sites or used by some providers	4	4.76%
	<b>Total Health Centers with EHR installed (Sum 1a + 1b)</b>	<b>83</b>	<b>98.81%</b>
1c.	Health Centers who will install the EHR system in 3 months	1	1.19%
1d.	Health Centers who will install the EHR system in 6 months	0	0.00%
1e.	Health Centers who will install the EHR system in 1 year or more	0	0.00%
1f.	Health Centers who have Not Planned on installing the EHR system	0	0.00%
	<b>Total Health Centers with No EHR installed (sum 1c + 1d + 1e + 1f)</b>	<b>1</b>	<b>1.19%</b>
	<b>Total Health Centers reported</b>	<b>84</b>	<b>100.00%</b>
2.	Does your center send prescriptions to the pharmacy electronically? (Do not include faxing.)		
	a. Yes	80	95.24%
	b. No	2	2.38%
	c. Not Sure	1	1.19%
3.	Does your center use computerized, clinical decision support such as alerts for drug allergies, checks for drug-drug interactions, reminders for preventive screening tests, or other similar functions?		
	a. Yes	80	95.24%
	b. No	2	2.38%
	c. Not Sure	1	1.19%
4.	Does your center exchange clinical information electronically with other key providers/health care settings such as hospitals, emergency rooms, or subspecialty clinicians?		
	a. Yes	56	66.67%
	b. No	26	30.95%
	c. Not Sure	1	1.19%
5.	Does your center engage patients through health IT such as patient portals, kiosks, secure messaging (i.e., secure email) either through the EHR or through other technologies?		
	a. Yes	66	78.57%
	b. No	16	19.05%
	c. Not Sure	1	1.19%
6.	Does your center use the EHR or other health IT system to provide patients with electronic summaries of office visits or other clinical information when requested?		
	a. Yes	76	90.48%
	b. No	7	8.33%
	c. Not Sure	0	0.00%
7.	How do you collect data for UDS clinical reporting (Tables 6B and 7)?		
	a. We use the EHR to extract automated reports	38	45.24%
	b. We use the EHR but only to access individual patient charts	2	2.38%
	c. We use the EHR in combination with another data analytic system	42	50.00%
	d. We do not use the EHR	2	2.38%
8.	Are your eligible providers participating in the Centers for Medicare and Medicaid Services (CMS) EHR incentive program, commonly known as Meaningful Use?		
	a. Yes	47	55.95%
	b. No	28	33.33%
	c. Not sure	9	10.71%

**Health Information Technology Capabilities - 2018**  
**National - Universal - 84 Health Centers**

Line.	Measures	Number of Health Centers	% of Total
8a.	If yes (a or b), at what stage of Meaningful Use (MU) are the majority (more than half) of your participating providers attested (i.e., what is the stage for which they most recently received incentive payments)?		
	a. Received MU for Modified Stage 2	29	61.70%
	b. Received MU for Stage 3	4	8.51%
	c. Not sure	14	29.79%
8b.	If no (c only), are your eligible providers planning to participate?	12	75.00%
9.	Does your center use health IT to coordinate or to provide enabling services such as outreach, language translation, transportation, case management, or other similar services?		
	a. Yes	44	52.38%
	b. No	40	47.62%

**Other Data Elements - 2018**  
**National - Universal - 84 Health Centers**

Line	Measures	Number of Physicians (1a) or Patients (1b)	% of Total
1.	Medication-Assisted Treatment (MAT) for Opioid Use Disorder		
1a.	How many physicians, certified nurse practitioners and physician assistants, on-site or with whom the health center has contracts, have obtained a Drug Addiction Treatment Act of 2000 (DATA) waiver to treat opioid use disorder with medications specifically approved by the U.S. Food and Drug Administration (FDA) for that indication?	79	
1b.	How many patients received medication-assisted treatment for opioid use disorder from a physician, certified nurse practitioner, or physician assistant, with a DATA waiver working on behalf of the health center?	891	0.10%
Line	Measures	Number of Health Centers	% of Total
2.	Did your organization use telehealth in order to provide remote clinical care services? ( <i>The term "telehealth" includes "telemedicine" services, but encompasses a broader scope of remote healthcare services. Telemedicine is specific to remote clinical services whereas telehealth may include remote non-clinical services, such as provider training, administrative meetings, and continuing medical education, in addition to clinical services.</i> )		
	a. Yes	26	30.95%
	b. No	58	69.05%
2a1.	Who did you use telehealth to communicate with? (Select all that apply)		
	a. Patients at remote locations from your organization (e.g., home telehealth, satellite locations)	12	46.15%
	b. Specialists outside your organization (e.g., specialists at referral centers)	15	57.69%
2a2.	What telehealth technologies did you use? (Select all that apply)		
	a. Real-time telehealth (e.g., video conference)	19	73.08%
	b. Store-and-forward telehealth (e.g., secure email with photos or videos of patient examinations)	8	30.77%
	c. Remote patient monitoring	2	7.69%
	d. Mobile Health (mHealth)	0	0.00%
2a3.	What primary telehealth services were used at your organization (Select all that apply)		
	a. Primary Care	9	34.62%
	b. Oral Health	2	7.69%
	c. Behavioral Health: Mental Health	8	30.77%
	d. Behavioral Health: Substance Use Disorder	1	3.85%
	e. Dermatology	4	15.38%
	f. Chronic Conditions	6	23.08%
	g. Disaster Management	0	0.00%
	h. Consumer and Professional Health Education	3	11.54%
	i. Other	7	26.92%
2b.	If you did not have telehealth services, please comment why (Select all that apply)		
	a. Have not considered/unfamiliar with telehealth service options	10	17.24%
	b. Lack of reimbursement for telehealth services	17	29.31%
	c. Inadequate broadband/telecommunication service (Select all that apply)	5	8.62%
	ci. Cost of Service	2	3.45%
	cii. Lack of Infrastructure	5	8.62%
	ciii. Other	1	1.72%
	d. Lack of funding for telehealth equipment	29	50.00%
	e. Lack of training for telehealth services	12	20.69%
	f. Not needed	8	13.79%
	g. Other	15	25.86%

**Other Data Elements - 2018**  
**National - Universal - 84 Health Centers**

Line	Measures	Number of Assists <sup>4</sup>
3.	Provide the number of all assists provided during the past year by all trained assisters (e.g., certified application counselor or equivalent) working on behalf of the health center (employees, contractors, or volunteers), regardless of the funding source that is supporting the assisters' activities. Outreach and enrollment assists are defined as customizable education sessions about affordable health insurance coverage options (one-on-one or small group) and any other assistance provided by a health center assister to facilitate enrollment.	44,719

<sup>4</sup> Assists do not count as visits on the UDS tables.

Disclaimer: A printer version document only. The document may contain some accessibility challenges for the screen reader users. To access same information, a fully 508 compliant accessible HTML version is available on the HRSA Electronic Handbooks UDS Rollup Report page. If you need more information, please contact Health Center Program Support: 877-464-4772 or <http://www.hrsa.gov/about/contact/bphc.aspx>.