

Gaston Family Medical Service COVID19 Phone Screening

Before we book your appointment, I wanted to ask you a few questions:

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| 1. In the last 21 days, have you traveled? | Yes | No |
| 2. Do you have any of the following symptoms? | | |
| • Cough | Yes | No |
| • Shortness of breath | Yes | No |
| • Fever | Yes | No |
| 3. In the last 21 days, have you been in contact (within 6 feet) with anyone that has been diagnosed with COVID-19 (Coronavirus) or that has traveled and has any of the following symptoms: cough, shortness of breath, or fever? | Yes | No |

STAFF Instructions

A patient has a positive screen IF they answered YES to both questions 1&2 OR 2&3 OR ALL of the above. (If the screen is negative, please proceed with booking the appointment).

If the patient has a positive screen (based on criteria above), please do the following:

1. Transfer the call to Triage Nurse.
2. Triage Nurse completes telephonic triage nursing assessment.
3. If the Triage Nurse determines the patients is a possible PUI they will schedule appointment and notify clinic prior to patients arrival.
4. Document name, date of birth, contact number for the patient, positive screening details in EPIC.