Patient arrives to Health Center

Patient is instructed (via posted signage) to stay in their car and call the specified phone number (984-275-1061) indicating they have arrived.

PRR hunt group will receive the call from the patient once patient has arrived into the parking lot and PRR that answers the call first and will provide instructions on next steps (i.e. instruct patient to enter the building and instruct to the appropriate Pod #)

Patient completes the call with the PRR and is instructed to walk towards the main entrance where the Greeter will ask the screening questions and inform the patient to which pod and to have a seat.

Note: For anyone (including guardians or caregivers) with respiratory symptoms or fever > 100.4, Greeter will provide them with face mask and instructed to scheduled Pod.

Advance Community Health

Pod Workflow

Updated 4.8.2020 Version 2