The Provider completes the telephone or telehealth visit with the patient and a COVID-19 (and/or flu/strep) test is determined necessary.

Provider places the order in Centricity for the patient to receive the COVID-19 test (and/or flu/strep tests) and enters any appropriate ICD-10 diagnosis and COVID-19 dummy code.

Provider sends task to the COVID-19 Testing MA.

The COVID-19 Testing MA contacts the patient and schedules the appointment on the “Outside COVID19 Testing” schedule within Centricity for test only (note: these are 10 min appt slots) and instructs the patient to travel to the health center in a personal vehicle to obtain the COVID-19 test (also flu/strep if ordered) at the scheduled appt time and to stay in the car.

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Provider to contact patient with test results once received and document .poscovid or .negcovid.

Clinical staff will don full PPE (gown, N95 mask, gloves, eye protection), greet the patient and instruct the patient to roll down their window, confirm patient name and pt identifiers, and inform patient that you will maintain adequate space between them to ensure safety, and instruct patient to stay in their car for testing.

Patient arrives to the health center and the COVID-19 MA, wearing full PPE (gown, N95 mask, gloves, eye protection), greets the patient and instructs the patient to roll down their window, confirm patient name and pt identifiers, and inform patient that you will maintain adequate space between them to ensure safety, and instruct patient to stay in their car for testing.