Advance Community Health COVID-19 Curbside Testing Model

Updated 05/06/2020 (version 6)

The Provider completes the telephone or telehealth visit with the patient and a COVID-19 (and/or flu/strep) test is determined necessary

Note: Provider should specify if performing flu and/or strep test and COVID test. Order should specify if provider will perform both tests back-to-back to minimize exposure OR if provider will only perform COVID-19 test if rapid strep/flu is negative to conserve testing supplies

Provider places the order in
Centricity for the patient to
receive the COVID-19 test (and/
or flu/strep tests) and enters
any appropriate ICD-10
diagnosis and COVID-19
dummy code

Provider sends task

to the COVID-19

Testing MA

"When you arrive to ACH, please follow the posted signage for COVID-19 testing. You will be asked to please remain in your vehicle at all times. A clinical staff member will greet you and conduct the COVID-19 test from your car."

The COVID-19 Testing MA contacts the patient and schedules the appointment on the "Outside COVID19 Testing" schedule within Centricity for test only (note: these are 10 min appt slots) and instructs the patient to travel to the health center in a personal vehicle to obtain the COVID-19 test (also flu/strep if ordered) at the scheduled appt time and to stay in the car

The COVID-19 Testing PRR will print patient label(s) for that day and routinely bring any additional patient labels outside and place in the designated bin as patients are added to the schedule

Note: the total number of labels will depend on which tests have been ordered for the scheduled patients Labels should indicate the test, Patient Name, and Patient DOB Patient arrives to the health center and the COVID-19 MA, wearing full PPE (gown, N95 mask, gloves, eye protection), greets the patient and instructs the patient to roll down their window, confirm patient name and pt identifiers, and inform patient that you will maintain adequate space between them to ensure safety, and instruct patient to stay in their car for testing

COVID-19 Testing MA will double check that the provider orders are on file (i.e. verify that there are patient labels available), retrieve the patient label(s) from the designated bin, attach it to the patient label on the tube, and walk back to the patient's car to hand patient the CDC patient education handout and DHHS Guidance for PUI form, and administer the COVID-19 test

Once the test is administered, the COVID-19 Testing MA, place the test specimen into the lab bag and place in the designated area (i.e. bucket), doff PPE (i.e. gloves), use hand sanitizer then pick up walkie-talkie to communicate to the Curbside Testing Runner to collect the specimen without leaving the curbside testing area.

The .puiform quick text reads:
"Patient received DHHS PUI form during COVID-19 testing performed by the health center and patient verbally consented to the guidelines set forth."

The COVID-19 Testing Runner, wearing gloves, will retrieve COVID-19 test and immediately take it to the lab and will document in Centricity that the PUI form was provided to the patient during the COVID-19 testing using the following quick text (.puiform).

Note: The quick text may need to be added in a note as an appended document associated with the order.

to the Care Management Desktop for Care Management to refer ALL COVID-19 positive patients to RN Care Managers; Will follow ACH TCM

Provider to contact patient with test results once received and document .poscovid or .negcovid Clinical staff will doff and safely discard PPE (gloves only) and clean hands using hand sanitizer prior to putting on a new pair of gloves for the next patient