

**ACO Name and Location**

Carolina Medical Home Network Accountable Care Organization  
 4918 Waters Edge Drive, Suite 165  
 Raleigh, NC 27606

**ACO Primary Contact**

Kristen Dubay  
 (919) 469-5701  
[dubayk@ncchca.org](mailto:dubayk@ncchca.org)

**Organizational Information****ACO participants:**

<b>ACO Participants</b>	<b>ACO Participant in Joint Venture (Enter Y or N)</b>
Piedmont Health Services Inc	N
Hot Springs Health Program, Inc.	N
Wake Health Services, Inc dba Advance Community Health	N
Gaston Family Health Services Inc. dba Kintegra Health	N

**ACO governing body:**

<b>Member</b>			<b>Member's Voting Power – Expressed as a percentage or number</b>	<b>Membership Type</b>	<b>ACO Participant Legal Business Name/DBA, if Applicable</b>
<b>Last Name</b>	<b>First Name</b>	<b>Title/Position</b>			
Washington	Penny	Chief Executive Officer	1	ACO Participant Representative	Wake Health Services, Inc. dba Advance Community Health
Shelton	Steve	Chief Financial Officer	1	ACO Participant Representative	Wake Health Services, Inc. dba Advance Community Health
Spencer	Robert	Chief Executive Officer	1	ACO Participant Representative	Gaston Family Health Services, Inc. dba Kintegra Health
Martin	Bob	Chief Financial Officer	1	ACO Participant Representative	Gaston Family Health Services, Inc. dba Kintegra Health
Strom	Teresa	Executive Director	1	ACO Participant Representative	Hot Springs Health Program, Inc.
Gregg	Pam	Associate Director	1	ACO Participant Representative	Hot Springs Health Program, Inc.
Toomey	Brian	Chief Executive Officer	1	ACO Participant Representative	Piedmont Health Services, Inc.

Drake	Misty	Chief Executive Officer	1	ACO Participant Representative	Piedmont Health Services, Inc.
Money	Benjamin	Chief Executive Officer	1	ACO Participant Representative	North Carolina Community Health Center Association
Burda	Larry	Medicare Beneficiary Representative	1	Medicare Beneficiary Representative	N/A

**Key ACO clinical and administrative leadership:**

Kristen Dubay	ACO Executive
Abigail DeVries	Medical Director
Dr. Mark Massing	Compliance Officer
Dr. Abigail DeVries	Quality Assurance/Improvement Officer

**Associated committees and committee leadership:**

<b>Committee Name</b>	<b>Committee Leader Name and Position</b>
Population Health Committee	Dr. Abigail DeVries, Medical Director & Committee Chair
Finance Committee	Bob Martin, Committee Chair

**Types of ACO participants, or combinations of participants, that formed the ACO:**

- Federally Qualified Health Center (FQHC)

**Shared Savings and Losses**

**Amount of Shared Savings/Losses**

- Second Agreement Period
  - Performance Year 2018, \$0
- First Agreement Period
  - Performance Year 2017, \$0
  - Performance Year 2016, \$0
  - Performance Year 2015, \$0

**Shared Savings Distribution**

- Second Agreement Period
  - Performance Year 2018
    - Proportion invested in infrastructure: N/A
    - Proportion invested in redesigned care processes/resources: N/A
    - Proportion of distribution to ACO participants: N/A
- First Agreement Period
  - Performance Year 2017

- Proportion invested in infrastructure: N/A
- Proportion invested in redesigned care processes/resources: N/A
- Proportion of distribution to ACO participants: N/A
- Performance Year 2016
  - Proportion invested in infrastructure: N/A
  - Proportion invested in redesigned care processes/resources: N/A
  - Proportion of distribution to ACO participants: N/A
- Performance Year 2015
  - Proportion invested in infrastructure: N/A
  - Proportion invested in redesigned care processes/resources: N/A
  - Proportion of distribution to ACO participants: N/A

## Quality Performance Results

### 2018 Quality Performance Results:

ACO#	Measure Name	Rate	ACO Mean
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	82.75	86.14
ACO-2	CAHPS: How Well Your Providers Communicate	91.99	93.93
ACO-3	CAHPS: Patients' Rating of Provider	91.63	92.45
ACO-4	CAHPS: Access to Specialists	83.03	81.50
ACO-5	CAHPS: Health Promotion and Education	59.14	59.26
ACO-6	CAHPS: Shared Decision Making	59.89	61.94
ACO-7	CAHPS: Health Status/Functional Status	72.00	73.35
ACO-34	CAHPS: Stewardship of Patient Resources	26.35	26.26
ACO-8	Risk Standardized, All Condition Readmission	14.93	14.98
ACO-35	Skilled Nursing Facility 30-day All-Cause Readmission measure (SNFRM)	18.39	18.59
ACO-36	All-Cause Unplanned Admissions for Patients with Diabetes [2]	41.62	37.01
ACO-37	All-Cause Unplanned Admissions for Patients with Heart Failure	80.91	76.75
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	63.49	59.00
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI #91))	1.78	1.98
ACO-11	Use of Certified EHR Technology	100.00	98.20
ACO-12	Medication Reconciliation	-----	85.91
ACO-13	Falls: Screening for Future Fall Risk	33.57	79.73
ACO-44	Imaging Studies for Low Back Pain	53.66	64.36

ACO-14	Preventive Care and Screening: Influenza Immunization	72.58	72.71
ACO-15	Pneumonia Vaccination Status for Older Adults	85.76	75.97
ACO-16	Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up	74.41	76.83
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	88.68	72.81
ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	77.85	66.74
ACO-19	Colorectal Cancer Screening	67.00	68.27
ACO-20	Breast Cancer Screening	71.78	71.96
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	86.10	81.47
ACO-40	Depression Remission at Twelve Months	13.11	8.76
Diabetes Composite	Diabetes Composite (All or Nothing Scoring)	28.20	46.80
ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	17.29	15.51
ACO-41	Diabetes: Eye Exam	33.46	52.42
ACO-28	Hypertension (HTN): Controlling High Blood Pressure	65.35	73.10
ACO-30	Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antithrombotic	91.16	88.92

For Previous Years' Financial and Quality Performance Results, please visit [data.cms.gov](https://data.cms.gov).

#### Payment Rule Waivers

- Skilled Nursing Facility (SNF) 3-day Rule Waiver:
  - No, our ACO does not use the SNF 3-Day Rule Waiver, pursuant to 42 CFR 425.612.
- Waiver for Payment for Telehealth Services:
  - No, our ACO clinicians do not provide telehealth services using the flexibilities under 42 CFR 425.612(f) and 42 CFR 425.613.