Zoom Help

Everyone will be muted. You can unmute yourself to ask questions by clicking on the microphone or phone button.

You can also send questions through Chat. Send questions to Everyone or a specific person.
Agenda

• **Welcome**, Chris Shank, President & CEO, NCCHCA
• **Cybercrime and Data Protection**, Jeff Raysor and Greg Manson, Carolinas IT
• **Updates and Words of Encouragement**, Lathran Woodard, CEO of the South Carolina PCA and NACHC Board Chair
• **Op-9 Secret Shopper Program**, Carl Carroll, NC Division of Public Health
• **CHAMP Report Out**, Shannon Dowler, MD, NC Division of Health Benefits
• **NCCHCA Update**
  • **Marketplace Open Enrollment**, April Morgan, Outreach and Enrollment Manager
• **Wrap-Up**

Slides & Other Info will be available on our website: [www.ncchca.org/covid-19/covid19-general-information/](http://www.ncchca.org/covid-19/covid19-general-information/)
Welcome from Chris Shank, President & CEO, NCCHCA
SARS-CoV-2
(COVID 19)
Enforcement Discretion

• No penalties for violations
• No expiration date
• Not applicable to other areas outside of Telehealth
• “Good faith provision of Telehealth”
What Does This Mean?

Compliance ≠ Security
Keep Your Guard, Stay Focused
Still a Low-Hanging Fruit

Alert (AA20-302A) Ransomware Activity Targeting the Healthcare and Public Health Sector
What can you do?

• Continue HIPAA SRA

• Continue User Training

• Continue Managing User Accounts

• Update Security “Stack” = Endpoints, Monitoring and Response

• “Good faith provision of Telehealth”
How can Logically help?

• Conducted HIPAA SRAs in 37 NC County Public Health Departments
• Conducted HIPAA SRAs for Medical Clinics and Physician-Owned, Multi-Specialty Practices across the U.S.
• IT Assessment Team also has extensive experience conducting IT Security Audits and Assessments based on HIPAA, NIST SP 800-53 for organizations subject to SEC, SOX, FFIEC, ITAR and SOC 2
• Implementation of the SecureCore Security Stack
• Ransomware Protect and Incident Response
Thank You!

R. Greg Manson
Vice President of Security, Audit and Compliance
Greg.Manson@Logically.com
919-573-4084

Jeff.Raysor@Logically.com
919-619-8159
Good Faith Provision of Telehealth

• Telehealth Policy
  • Patient Consent prior to the Encounter
  • Use only HD/County Equipment

• Telehealth Procedure
  • Encryption
  • Access Controls
  • Unique Meeting ID
  • Restrict Meeting Regions to US or even the Southeast
Lathran Woodard, CEO of the South Carolina PCA and NACHC Board Chair
Op-9 Secret Shopper Program
Carl Carroll,
NC Division of Public Health
CHAMP Report Out
Shannon Dowler, MD,
NC Division of Health Benefits
NCCHCA Updates
Marketplace Open Enrollment
April Morgan, morgana@ncchca.org
Outreach & Enrollment Manager
Marketplace Open Enrollment

November 1 – December 15, 2020

• [Healthcare.gov](http://Healthcare.gov)
• 800-318-2596

• **Six insurers offering coverage through the Marketplace in 2021** (up from four in 2020). Consumers will have more choices for their 2021 coverage.

• Enrollment assisters are assisting consumers (in-person and remotely) to help them complete the Marketplace application and select a plan.

• **Big thank you to enrollment assisters at community health centers!!**
Reminders

• The ACA remains the law of the land.
  • The U.S. Supreme Court is scheduled to hear opening arguments on November 10 about a case that could affect the future of the ACA.
  • There are many possible outcomes for the Supreme Court case, so no one should assume the ACA will be overturned.
    • *Nothing has changed for now.* Consumers should still enroll in coverage for 2021.
• The ACA provides protections for people with pre-existing conditions.
• Over 90% of Marketplace consumers in NC receive help paying their monthly premiums. Nearly 60% receive help with other healthcare costs (deductibles, co-pays, etc.).
Upcoming FQHC Task Force Calls

November 20, 10:00-11:30am

*No Task Force Calls in December

Calls will resume in January
Stay connected!

www.ncchca.org/covid-19/

covid19@ncchca.org