

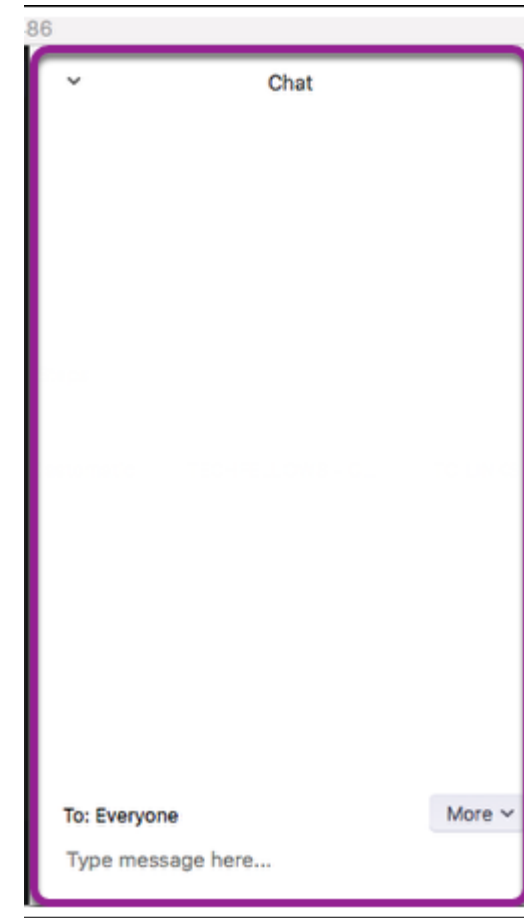
# CHC Task Force Meeting

February 26, 2021

# Zoom Help



Everyone will be muted. You can unmute yourself to ask questions by clicking on the microphone or phone button.



You can also send questions through Chat. Send questions to Everyone or a specific person.

# Agenda

- **Welcome**, Chris Shank, President & CEO, NCCHCA
- **CVMS Optional Public Facing Scheduling Tool**, Angela Taylor, Simon Couderc, NC DHHS
- **Vaccine Contract with NC DHHS**, Chris Shank, Mel Goodwin, NCCHCA
- **Virtual Visits with Elected Officials**, Brendan Riley, NCCHCA
- **Agricultural Worker Vaccination**, Elizabeth Freeman, NC Farmworker Health Program & Khalil Harbi, NC Division of Public Health
- **Wrap-Up**

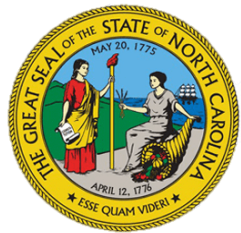
Slides & Other Info will be available on our website:  
[www.ncchca.org/covid-19/covid19-general-information/](http://www.ncchca.org/covid-19/covid19-general-information/)



Welcome from Chris Shank,  
President & CEO, NCCCHCA

# North Carolina COVID-19 Vaccine Management System

## CVMS Scheduling Overview




NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**



# *Recipient Appointment Scheduling*

# Recipient navigates to NCDHHS to find their Vaccine Group

Select Language



Search...

NCDHHS NC.GOV/COVID19 NC.GOV 2

Home

About COVID-19

Vaccines

Dashboard

Information For

Guidance

Slow The Spread

COVID-19 · County Alert System: 61 Counties Red and 33 Counties Orange. [Read the report](#)

[NCDHHS COVID-19](#) » [Vaccines](#) » Find your spot to take your shot

## Find your spot to take your shot

Version en español →

A free COVID-19 vaccine will be available to all who want it, but supplies will be limited at first. Our goal is to vaccinate as many people as quickly as possible given the limited supply of vaccines. North Carolina moves through vaccination phases by aligning to federal priorities while empowering local vaccine providers with the flexibility to move to the next priority group as they complete phases and have vaccines available.

Rest assured: you have a spot to take your shot.

Find My Vaccine Group

Find a Vaccine Location

**Please note (Feb. 18, 2021):** NCDHHS has been notified by the federal government of continued delays in some shipments and deliveries of COVID-19 vaccine this week due to severe weather. These delays may cause vaccination appointments to be postponed or rescheduled. [Learn more.](#)

Because vaccine supplies are still limited, you may have to wait. Here is how to take your shot against COVID-19.


## If Recipient is Eligible – use [MySpot.nc.gov](https://MySpot.nc.gov) to find a vaccine providers

1. Recipient types an address and identifies nearby locations offering COVID-19 Vaccines
2. Selecting a Provider will take the recipient to:
  - A) Providers direct URL for scheduling
  - B) TakeMyShot URL


*Option B: will be for configured providers that sign-up to participate in to TakeMyShot*


### Find A Vaccine Location

You will likely need an appointment to get vaccinated. You may have to wait to schedule your appointment to get your vaccine. Please contact the provider to find out which groups they are currently vaccinating.

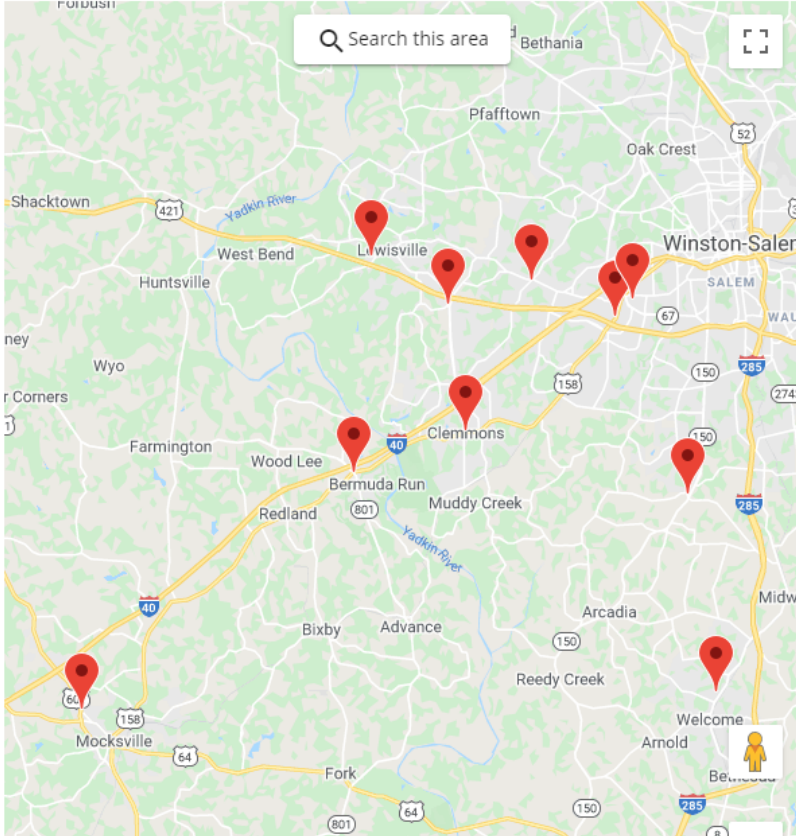
  
Directions

**Walgreens Winston Salem**  
**Address:** 1712 S Stratford Rd,  
Winston Salem, NC 27103, Forsyth  
**Phone:** (336) 765-2967  
**Website:**  
<https://www.walgreens.com/findcare/vaccination/covid-19>

  
Directions

  
Directions

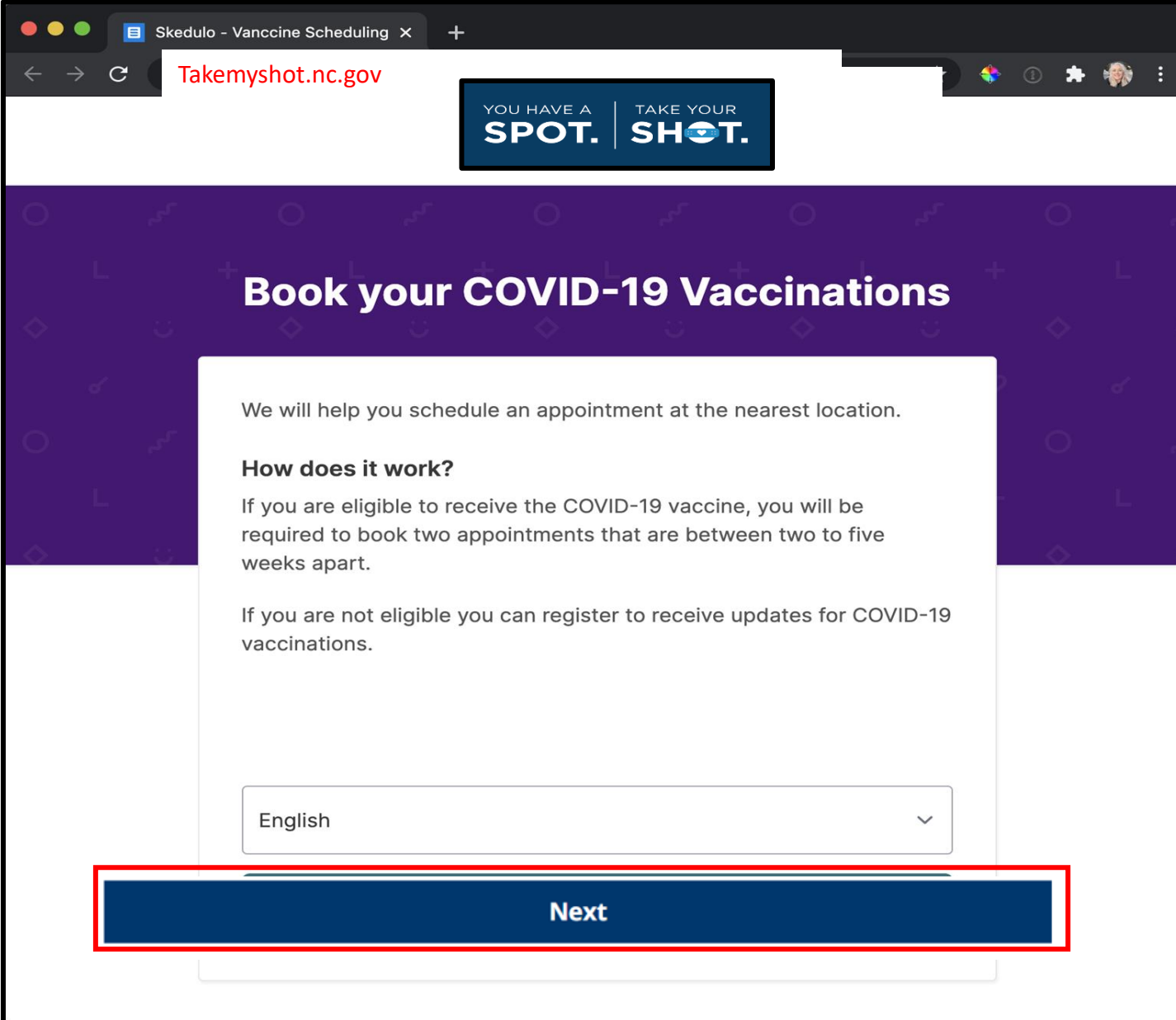
**Novant Health Forsyth Medical Center**  
**Address:** 3333 Silas Creek Pkwy,  
Winston-Salem, NC 27103, Forsyth  
**Phone:** 336-718-5000  
**Website:**  
<https://www.novanthealth.org/home/coronavirus-resources/covid-19-treatment/vaccine.aspx>





# If Chosen Provider uses CMVS Scheduling, Recipient will navigate into the CVMS Scheduling to book their appointment

- CVMS Scheduling will be the central booking platform for all HCPs who choose to use the CVMS scheduling solution.



The screenshot shows a web browser window with the address bar displaying "Takemyshot.nc.gov". The page has a dark blue header with the text "YOU HAVE A SPOT. | TAKE YOUR SHOT." and a large purple banner with the heading "Book your COVID-19 Vaccinations". Below the banner, a white box contains the following text:

We will help you schedule an appointment at the nearest location.

**How does it work?**

If you are eligible to receive the COVID-19 vaccine, you will be required to book two appointments that are between two to five weeks apart.

If you are not eligible you can register to receive updates for COVID-19 vaccinations.

Below the text is a language selection dropdown menu currently set to "English". At the bottom of the white box is a large blue button with the text "Next", which is highlighted by a red rectangular border.

# Recipient Self-Attests Priority Group in CVMS Scheduling to Confirm Eligibility

## Confirm eligibility

These questions will help us to confirm your current eligibility for COVID-19 Vaccines.

In order to book an appointment, you will need to provide either an email address or a mobile phone number to receive your booking information. Consent to receiving follow-up communication about the vaccine by email or text/SMS.

☐ Yes

☐ No

Next

**Note:** This is an example screenshot of the Self Attestation screen and may not reflect the actual questions to be asked.

- Ability for recipients to select their previously determined Group will be available in this section.
- If Group selected is active, Recipient will navigate to next screen.
- If Group is not active, they receive the below on-screen notification.

YOU HAVE A  
**SPOT.** | TAKE YOUR  
**SHOT.**

## Sorry, you're not eligible to receive the COVID-19 Vaccination right now

Based on your questionnaire responses, you are part of priority Tier 3a. Tier 3a is not yet eligible to receive the vaccine per state guidance to ensure the most vulnerable populations are prioritized. Continue to check this site to determine when your tier group is eligible for the vaccine.

# Recipient Selects Date/Time for Both Appointment Doses in CVMS Scheduling

### Select dates & times

255 Front St W, Toronto, ON M5V 2W6, Canada [Change](#)

You will need to book two appointments for your first and second vaccine. Your second appointment must be between 30 to 90 days after your first dose.

1

Appointment 1

Choose a date and time

January 2021

< >

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

16 appointments available

For Monday January 25, 2021

9:00am

9:30am

10:00am

10:30am

11:00am

11:30am

12:00pm

12:30pm

1:00pm

1:30pm

2:00pm

2:30pm

3:00pm

3:30pm

4:00pm

4:30pm

### Select dates & times

10 Centre St New York, NY 10007 [Change](#)

You will need to book two appointments for your first and second vaccine. Your second appointment must be between 30 to 90 days after your first dose.

✓

Appointment 1

Thursday February 11 2:00PM, 2021

✓

Appointment 2

Friday March 19 8:00AM, 2021

x

Next

< Back

Need help?

1-234-567-8900

Mon-Fri 8am - 8pm, Sat-Sun 8am - 5pm

For more information visit [Vaccine Scheduling](#).

# Recipient provides Demographic Questions

YOU HAVE A  
SPOT.

TAKE YOUR  
SHOT.

Please provide the information below

Information about your COVID-19 vaccination is carefully managed to protect your privacy. Your immunization information will not be shared except in accordance with state and federal law. The immunization information collected is similar to information that is required when you go to the doctor's office or a pharmacy for a vaccination, including your name, address, and date of birth. Once you receive the vaccine, it will collect the location where vaccine was given, when the vaccine was given, person who administered the vaccine, information about the specific vaccine vial (expiration date, vaccine identifier number, etc.), and how the vaccine was given (e.g., in the muscle of the right arm). NC also collects information about race and ethnicity to make sure everyone has access to vaccines. To meet federal requirements established by the U.S. Centers for Disease Control and Prevention (CDC) and in accordance with NC state law, NC is currently submitting the vaccine recipient's year of birth (not date of birth), the first 3 digits of the vaccine recipient's zip code of residence (if the underlying population in that zip code includes more than 20,000 people), and the date of submission of the vaccination record. More information about federal CDC data requirements is available at: <https://www.cdc.gov/vaccines/covid-19/reporting/requirements/index.html>.

First Name

Last Name

Address

City

County

State

Zip Code

Best Way to Contact You

Email

SMS

Both

None

Email

Home Phone

Mobile Phone

Date of Birth

Race

Ethnicity

Gender

# Recipient receives 1 time Security Code for Email and SMS/Text Confirmation

Once Email and/or Mobile is entered, a one-time security code will be sent to the Recipient to verify the validity of the information entered.

One more step...

We've sent a single use security code by text message (SMS) to +1\*\*\*\*\*0000 and by email to aj\*\*\*\*\*@skedulo.com. It may take a few minutes to arrive.

Security code

Problems with this code?

[Resend Code](#)

Complete Appointment

< Back

**Note:** This is an example screenshot

## Recipient Receives On-Screen Appointment Confirmation

---

Assuming the one-time security code is accepted, the Recipient gets an on-screen appointment confirmation. Appointment records will be sent to CVMS.



**Note:** This is an example screenshot

## Booking Confirmations (Email / SMS/Text)

<div>YOU HAVE A <b>SPOT.</b></div> <div>TAKE YOUR <b>SHOT.</b></div>
<b>Booking Confirmed</b>  Hello CLOver, your appointments have been successfully booked. Please show this code to check in on arrival for your appointment.
<b>Recipient</b> CLOver Armstrong
<b>Location</b> Toronto Sleep & Pulmonary Centre 123 Edward Street, Toronto, M5G1E2.
<b>Appointment 1</b> Thursday February 18 2021 at 12:10PM
<b>Appointment 2</b> Saturday March 20 2021 at 08:00AM
<b>Need to change your appointment time?</b> " <a href="#">Cancel your appointment(s)</a> and book a new time slot"

- Booking confirmations can be sent via email and SMS/text
- Booking confirmations are standardized across all HCP's using the CVMS Scheduling solution
  - Provider specific details will be included
- A Link in the notification is available for a Recipient to cancel the existing appointment if needed.
- Cancellation Notification to be sent to the recipient and updated in CVMS.


# *CVMS Provider Portal: Provider Appointment Management*



# Provider Location Management – Location Creation/Management

All active providers within CVMS will have a Scheduling Location management screen. Providers can manage location details within the CVMS Provider Portal

If Providers want to create extra/new “Pop-up” Locations for clinics, new locations can be created and managed in the CVMS Provider Portal



**NCDHHS**  
CVMS Provider Portal

Home

Recipient


Appointments

Scheduling


Bulk Registration

Vaccine Inventory

More


 Locations


All





4 items • Sorted by Account • Filtered by All locations • Updated a few seconds ago


Search this list...














	<div><input type="checkbox"/> Account</div>	<div>Location Name</div>	<div>Address</div>	<div>GeoLocation (Latitude)</div>	<div>GeoLocation (Longitude)</div>
1	<div><input type="checkbox"/> ABC Kids TV</div>	<div>Vaccine Clinic 1</div>	<div>665 Cobblestone Lane Brooklyn, NY 11216</div>		
2	<div><input type="checkbox"/> ABC Loc1</div>	<div>ABC Sked Loc1</div>	<div>1 E. Edenton St. Raleigh, NC 27601</div>		
3	<div><input type="checkbox"/> ABC Loc1</div>	<div>ABC Sked Popup 1</div>	<div>310 West Martin St. Raleigh, NC 27601</div>		
4	<div><input type="checkbox"/> ABC Loc1</div>	<div>Vaccine Clinic 1</div>	<div>665 Cobblestone Lane Brooklyn, NY 11216</div>	<div>40.678832</div>	

New

Printable View

New Location

Information

\* Location Name

Address

External Url

Exclude From Search

☐

\* Appointments

--None--

\* City


Account

Search Accounts...

Cancel

Save & New

Save



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# Provider Location Management – Availability Management

In the Location record, the Provider can also set the Appointment Availability schedule – listing:



- Appointment timeframe
- Appointment Dates
- Availability Times
- Appointments per Line

Day	Opening hours	Appointments per time window	
<input type="checkbox"/> MON	<input type="text"/> <input type="text"/>	<input type="checkbox"/> All Day	
<input type="checkbox"/> TUE	<input type="text"/> <input type="text"/>	<input type="checkbox"/> All Day	
<input type="checkbox"/> WED	<input type="text"/> <input type="text"/>	<input type="checkbox"/> All Day	
<input checked="" type="checkbox"/> THU	<div>12:30 PM 12:45 PM 01:00 PM 01:15 PM 01:30 PM 01:45 PM 02:00 PM 02:15 PM 02:30 PM</div>	<div>01:00 PM 02:00 PM 07:30 PM</div>	<div>16 4 16</div>
<input checked="" type="checkbox"/> FRI	<input type="text"/> <input type="text"/>	<input type="checkbox"/> All Day	
<input type="checkbox"/> SAT	<input type="text"/> <input type="text"/>	<input type="checkbox"/> All Day	


Save

## Provider Location Management –Appointment Management (*Vaccine Supply*)




For each CVMS Location using scheduling, a Provider can manage the expected Available Appointments (Vaccine Supply) – capping the available number of appointments, potentially by Vaccine Type and Dose Number

<b>Related</b> Details			
 Jobs (0) <span>New</span>			
 Vaccine Supplies (2) <span>New</span>			
Name	Current Stock	Date of Stock Count	Vaccine
<a href="#">SUP-00000</a>	1,000	2/17/2021	<a href="#">VAX-0000</a> ▼
<a href="#">SUP-00003</a>	1,000	2/17/2021	<a href="#">VAX-0001</a> ▼
<a href="#">View All</a>			

NOTE: Training Point, Appointment Management will be managed as Vaccine Supply Inventory.


 Vaccine Supply  
**SUP-00000**

Related Details

Name	SUP-00000	Owner	 Chad Armstrong
Vaccine	<a href="#">VAX-0000</a>		
Current Stock	1,000		
Date of Stock Count	2/17/2021		
Dose Number	1		
Location	<a href="#">Vaccine Clinic 1</a>		
Created By	 Chad Armstrong, 2/17/2021, 2:49 PM	Last Modified By	 Chad Armstrong, 2/17/2021, 2:49 PM

# Provider Appointment Management – Viewing Future Appointments

CVMS Scheduling created Appointments come into the existing “Appointments” tab dated to the expected time of administration for a Provider to review



**NCDHHS**  
CVMS Provider Portal

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Vaccine Inventory

More ▾

You are currently logged in as Seattle Grace Hospital - Main Campus

 Appointments  
All Appointments  
2 items

Cancel Appointment

Search Appointments

Confirmation Number


From


To

Status

Search by Name, Location, Vaccine Status

Search by Confirmation Number

2021-02-22 



--- None --- ▾

Search

Reset

<input type="checkbox"/>	Case ▾	Confirmation... ▾	Date ▾	Time ▾	Recipient Na... ▾	DOB ▾	Location ▾	Vaccine Status ▾	Status ▾	
<input checked="" type="checkbox"/>	03045115	54321	Feb 22, 2021	10:24:29 AM	Mae - john test 4 ...	1994-04-07	Seattle Grace Hos...	Dose 2 Scheduled	New	▾
<input type="checkbox"/>	03045073	122345	Feb 22, 2021	12:42:42 PM	Vanessa Wilson	1950-05-18	Seattle Grace Hos...	Dose 2 Administe...	Closed	▾

← Previous

Page 1 out of 1

Next →

# Provider Appointment Management - Cancelling Appointments

HCPs can Cancel Future Appointments through the existing process – which will send a notification to the Recipient of the cancelled appointment.

Cancel Appointment

From

To

Status

2021-02-22

---

None

Search

Reset

Cancel Appointments

DATE	TIME	RECIPIENT NAME	DOB	PROVIDER LOCATION	CANCELLATION REASON
Feb 22, 2021	10:24 AM	Mae - john test 4 Walters 2004	1994-04-07	Seattle Grace Hospital - Main Campus	


Close Window

Cancel Appointment

# Provider Appointment Management – Checking In Appointments

Providers can use the “Check-In” capabilities in CVMS along with the Confirmation Number from CVMS Scheduled Appointment to start administration of the appointment when the recipient arrives for his/her appointment.

This enables the recipient to use the scheduling notification confirmation number eliminating the provider from having to search manually for appointment.



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You are currently logged in as Seattle Grace Hospital - Main Campus

Switch Locations

Add Event

Recipient Check-In

You can check in a patient by entering their appointment confirmation number or by scanning their QR code into the box below

Appointment Confirmation Number


Go

No Appointment Confirmation Number?

Search Appointments

Today's Appointments

TIME	DETAILS	CASE NUMBER	LOCATION
Feb 22, 21, 10:24 AM	Mae - john test 4 Walters 2004 Dose 2 Scheduled	03045115	Seattle Grace Hospital - Main Campus




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22

# Provider Proceeds with Vaccine Administration

Providers proceed with vaccine administration in CVMS using the current process.



**NCDHHS**  
CVMS Provider Portal

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**Patient Verification & Screening**

**Appointment Details**

Monday, Feb 22 at 10:24 AM

Location: [Seattle Grace Hospital - Main Campus](#)

Address: 11 W Jones St, Raleigh, North Carolina 27601

Please review the health information on the right, then click the Next button.

**Medical History**

Mae - john test 4 Walters 2004

DOB: Apr 7, 1994

Age: 26

**Gender**

Unknown

**Race**

Unknown

## Next Steps

---

- Confirm commitment use CMVS Scheduling by Thursday, March 4
- Notify Simon Couderc ([simon.couderc-acn@dhhs.nc.gov](mailto:simon.couderc-acn@dhhs.nc.gov))
  - ✓ Identify organization point of contact to manage scheduling and lead scheduling readiness
  - ✓ Prepare to participate in readiness activities week of 3/8 to provide Location attributes
  - ✓ Implementation targeted week of 3/14



**Vaccine Contract with NC DHHS**  
Chris Shank, Mel Goodwin,  
NCCHCA

# Virtual Visits with Elected Officials

Brendan Riley,

NCCHCA

# Virtual Visits with Lawmakers in March

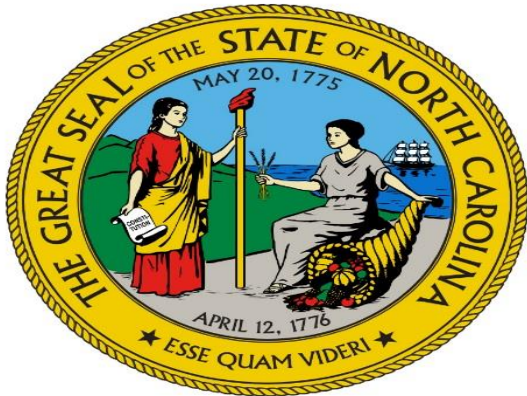
## **NCCHCA Regional Meetings with Members of NC General Assembly** *March 8-15*

- Calendar holds sent out – scheduling around FQHCs' availability
- Meetings with multiple lawmakers— whoever shows up—by region (Warning: NCGA schedules volatile)
- Will confirm soon & invite ~25-40 lawmakers to each
- Run-of-show w/ speaking roles to come
- Messaging focus on COVID-19 response
- Short video

## **Virtual Congressional Visits for NACHC Policy & Issues Forum** *March 17-19 (and Beyond)*

- Calendar holds not yet sent out, but NCCHCA will schedule around Congress' availability
- Meeting with one lawmaker at a time – multiple FQHCs
- NCCHCA will develop run-of-show with speaking roles
- Messaging will be influenced by NACHC suggestions
- Challenge/request: Identify a patient board member spokesperson to join

# NC Department of Health and Human Services



## Plan for Vaccinating Farmworkers

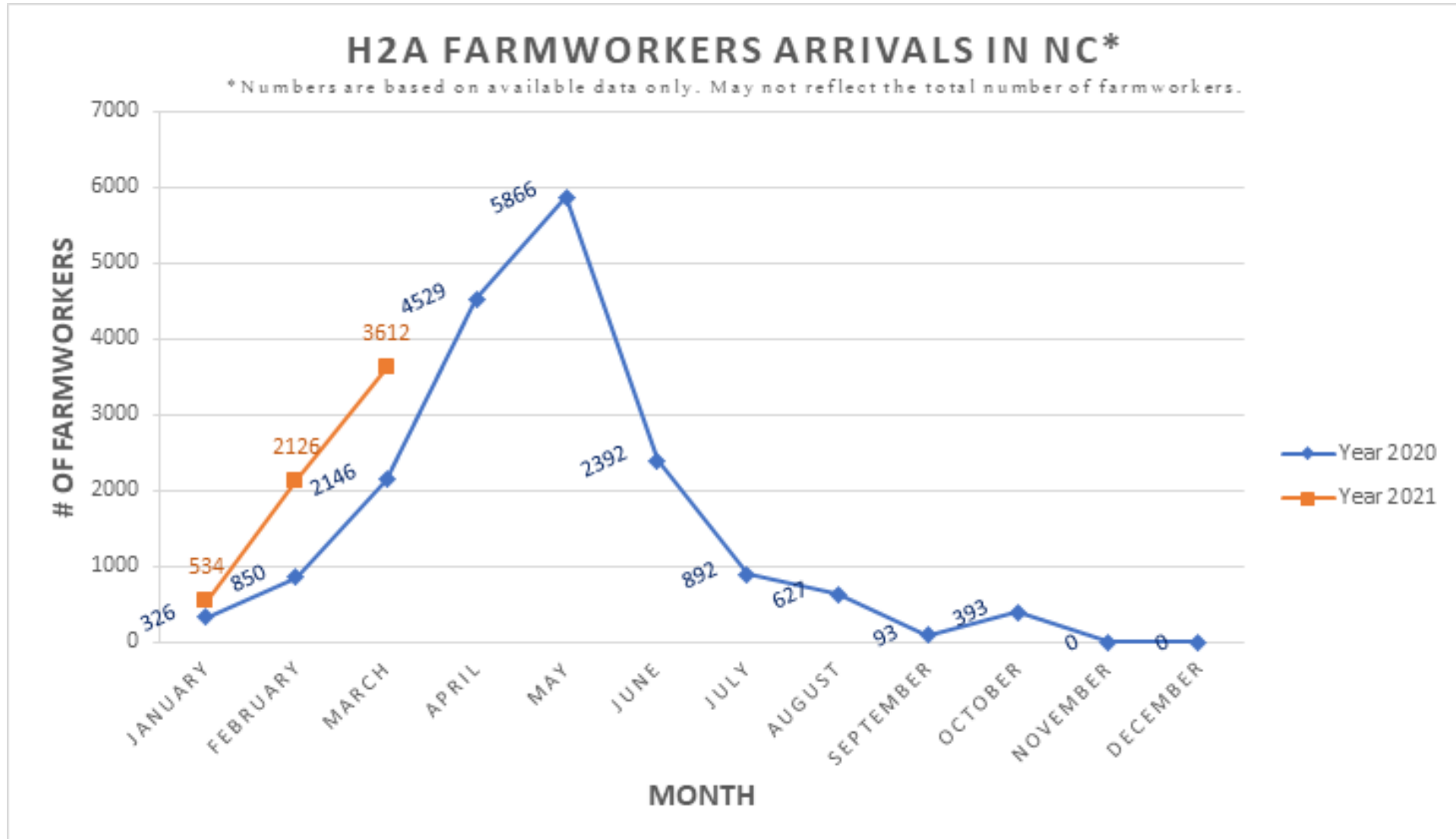
February 26, 2021

Elizabeth Freeman Lambar, MPH, MSW  
NC Farmworker Health Program, Office of Rural Health  
[Elizabeth.freeman@dhhs.nc.gov](mailto:Elizabeth.freeman@dhhs.nc.gov)

Khalil Harbi, MSPH  
Outbreak Epidemiologist  
Communicable Disease Branch, Division of Public Health  
[Khalil.Harbi@dhhs.nc.gov](mailto:Khalil.Harbi@dhhs.nc.gov)

Inquiries about the Plan to Vaccinate Farmworkers can be directed to: [Vaccine4farmworkers@dhhs.nc.gov](mailto:Vaccine4farmworkers@dhhs.nc.gov)

Estimate of 70,000 migrant and seasonal farmworkers in NC  
(Approximately 20,000 workers with H2A visa, 34,000 migrant and 16,000 seasonal)

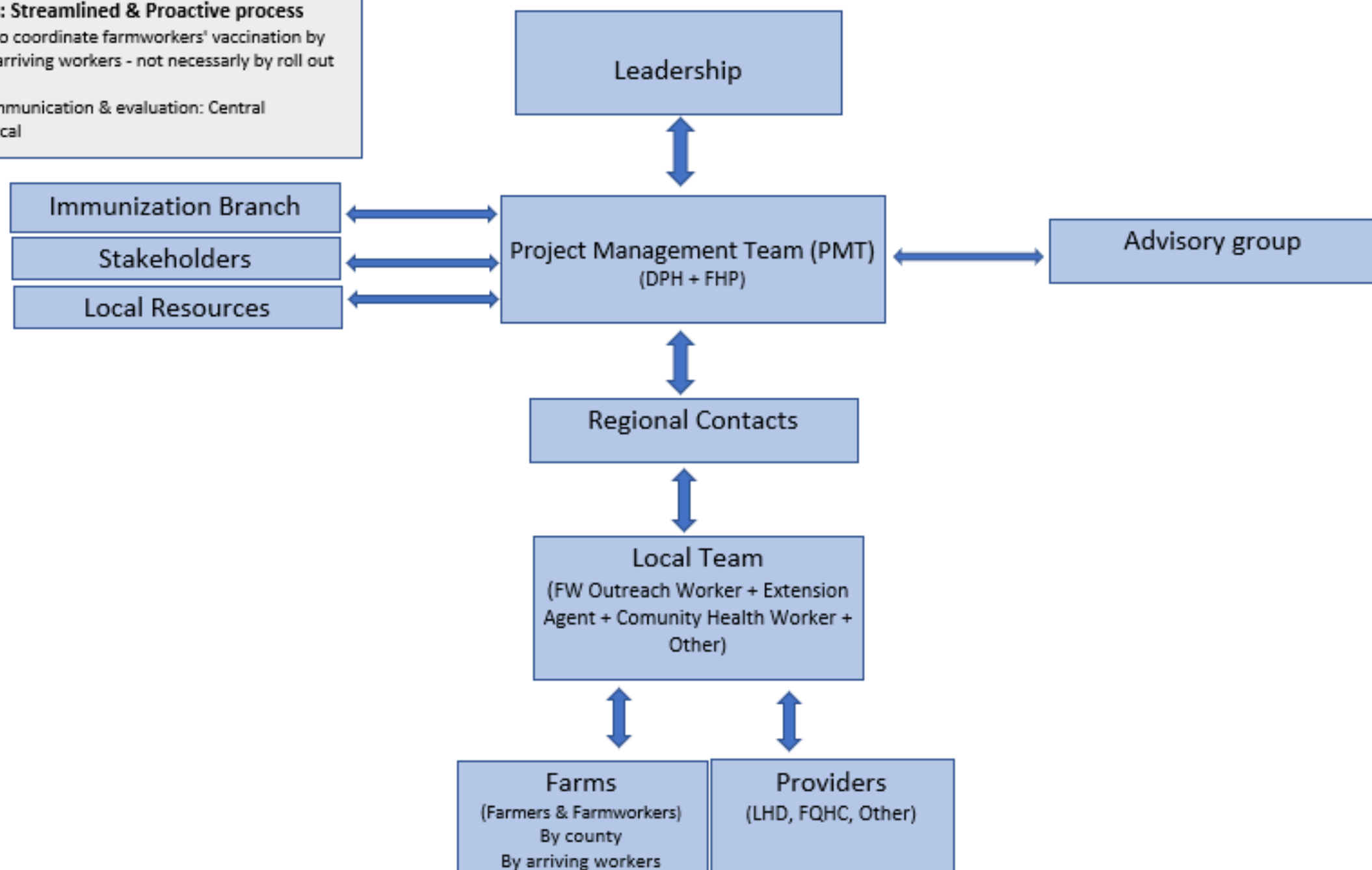


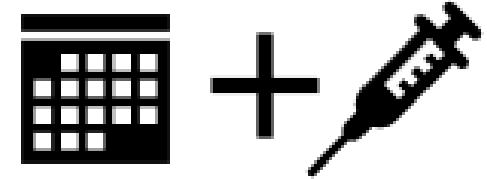
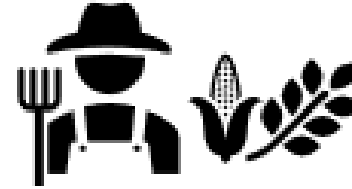
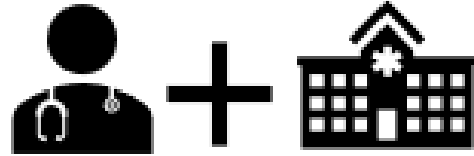
**Key Concepts: Streamlined & Proactive process**

1-Local teams to coordinate farmworkers' vaccination by county and by arriving workers - not necessarily by roll out phase

2-Planning, communication & evaluation: Central

3-Execution: Local





Local Teams are assembling for outreach, prevention activities, and coordination with health providers & farmers for vaccine promotion.

Local Providers/ Vaccinators are being identified & enrolled to vaccinate farmworkers either onsite or at a nearby location.

Farmers/ Labor Contractors will be contacted by a representative of Local Teams to arrange for vaccination of their workforce, answer any questions about vaccination, and troubleshoot any issues or challenges.

Local Teams will work with Farmers/Labor Contractors and Local Providers/Vaccinators to set up a vaccination arrangement, which could be an onsite vaccine clinic, vaccination event or in some cases provided on farm as well as schedule any follow-up appointments for second dose.

# Upcoming FQHC Task Force Calls

- **March 12, 10:00-11:30am**
- **March 26, 10:00-11:30am**
- **April 23, 10:00-11:30am**





**Stay connected!**

[www.ncchca.org/covid-19/](http://www.ncchca.org/covid-19/)

[covid19@ncchca.org](mailto:covid19@ncchca.org)

