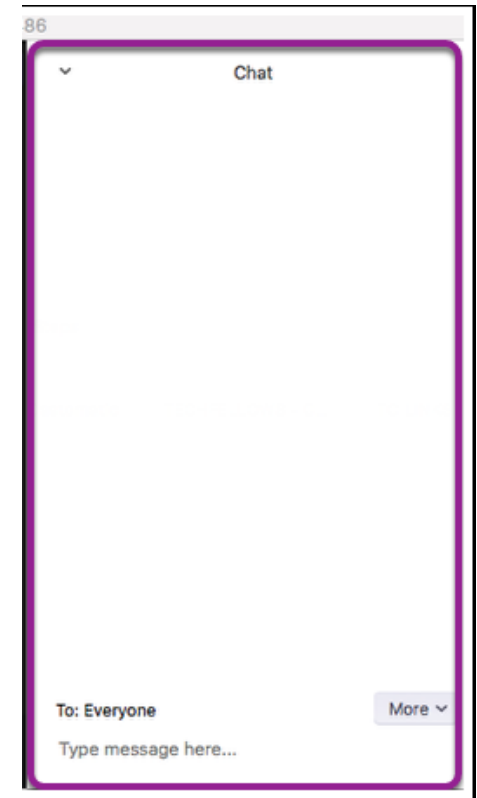




Task Force Meeting

April 23, 2021

Zoom Logistics



Everyone will be muted. You can unmute yourself to ask questions by clicking on the microphone or phone button.

Agenda

- ▶ Welcome, Chris Shank, President/CEO, NCCHCA
- ▶ H8F Funding Uses, Colleen Meiman, National PCA Policy Advisor
- ▶ Health Center Uses of H8F Funds, invited health centers
- ▶ State Plan Amendment Progress, Brendan Riley, NCCHCA
- ▶ Medicaid Managed Care Updates, Dr. Shannon Dowler, NC DHHS, Daphne Betts–Hemby, Kinston CHC, Kristen Dubay, NCCCHA
- ▶ Wrap–Up



Welcome
Chris Shank, CEO & President
NCCHCA



H8F Funding Uses

Colleen Meiman,
National PCA Policy Advisor



State Plan Amendment Progress

Brendan Riley,
Director of Policy, NCCHCA



Medicaid Managed Care Updates



Provider Data Management & Auto-assignment

Auto-assignment will occur May 15-17

- Step 1: assignment to Prepaid Health Plan
- Step 2: assign to AMH (practice Type 2 NPI)

Important to ensure that you are submitting updated organization, location and provider information in NCTracks + each PHP, or your CIN.



Provider Data Management

- ▶ If provider information is not current, then the data that flows forward to the health plans and the enrollment broker will not be accurate.
- ▶ One of the more common inaccuracies among individual provider data is the individual to organization affiliation.
- ▶ As PHPs work with CINs to build their network, the PHP MUST reconcile the provider's information (service location, enrollment eligibility, organization affiliation, etc.) obtained from the CIN with the information the PHP receives from NCTracks. Only the information provided by NCTracks shall be reported in the PHP Provider Network.



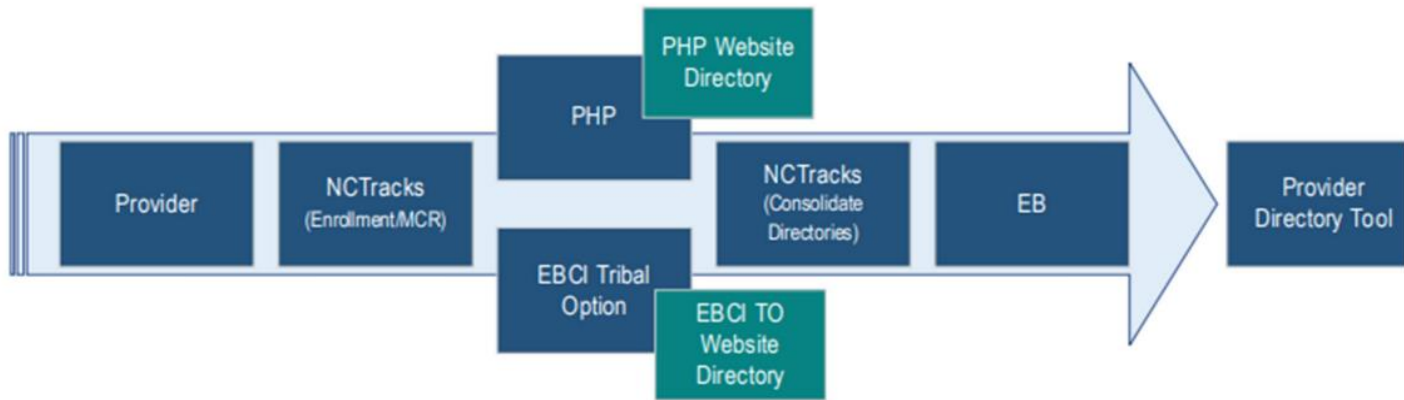
Overview of Provider Directory Data Flow

Fact Sheet Snapshot

PROVIDER DATA FLOW

The diagram below details the provider data flow from the individual or organization provider to the Medicaid and NC Health Choice Provider and Health Plan Lookup Tool and is followed by a statement of the purpose and responsibility of each party.

Provider Directory Data Flow



Medicaid Provider Data Management Resources

- ▶ [Provider Direct Data Flow Factsheet](#)
- ▶ [NC Medicaid Blog: Provider Data Updates](#)
- ▶ [NCAHEC's Virtual Office Hours: Hot Topics for Providers. April 21st](#)



NC Medicaid Remittance – Good news, explained

COVID increase

Glidepath
payments

Health equity
payments, Tier 1

Carolina Access PMPM Poverty Tier I

	Original	NC Bulletin DHB #74	NC DHB Notice 2/1/21	NC DHB Notice 3/19/21	Total PMPM April -June 2021
Medicaid Non ABD	\$ 2.50	\$ 2.50	\$ 8.51	\$ 9.00	\$ 22.51
NCHC Non ABD	\$ 2.50	\$ 2.50	\$ 8.51	\$ 9.00	\$ 22.51
Medicaid ABD	\$ 5.00	\$ 5.00	\$ 8.51	\$ 9.00	\$ 27.51

Carolina Access PMPM Poverty Tier II

	Original	NC Bulletin DHB #74	NC DHB Notice 2/1/21	NC DHB Notice 3/19/21	Total PMPM April -June 2021
Medicaid Non ABD	\$ 2.50	\$ 2.50	\$ 8.51	\$ 18.00	\$ 31.51
NCHC Non ABD	\$ 2.50	\$ 2.50	\$ 8.51	\$ 18.00	\$ 31.51
Medicaid ABD	\$ 5.00	\$ 5.00	\$ 8.51	\$ 18.00	\$ 36.51

Health equity
payments, Tier 2



HOSAR Billing Issues Resolved

4/22 Update: Providers with Denials for Healthy Opportunities Screening, Assessment and Referrals (HOSAR) Claims due to Edit 02088 May Now Resubmit Claims

Also, before you resubmit, please note:

1. Code G9919 cannot be billed as telehealth.
2. Code G9919 does not require a modifier
3. T1015 should not be combined on a claim with code G9919
4. Please verify the following information for the rendering provider
 - Is affiliated with the office
 - Is a NC Medicaid provider and is active in NCTracks
 - Has an active taxonomy
 - Taxonomy should not be single or multispecialty
5. Verify the CCNC Affiliation location and place of service match
6. Procedure codes should always have a billed amount (usual and customary)

Place of Service Indicator Codes Updated

Some claims have also been denied for Place of Service (POS) mismatch.

FQHC POS = 50



New & Updated NC Medicaid Resources

Provider Playbook Updates

DHHS re-launched the online [Provider Playbook](#), a collection of information and tools specifically tailored to providers. New resources to the [Fact Sheet](#) page include:

- [Combined PHP Quick Reference Guide](#) – A quick reference guide (QRG) designed for providers to use on day one of NC Medicaid Managed Care go-live. This QRG gives providers access to the information they will most frequently use such as contact numbers, email addresses, prior authorizations and claims information for each of the health plans.
- [Provider Payment](#) – An overview of the requirements providers and health plans must follow regarding pharmacy claims, payment by electronic fund transfers and appeals.
- [Health Equity Enhanced Payment Initiative](#) – An overview of the Enhanced Payment Initiative available from April–June 2021.
- [Telehealth Program \(Updated\)](#) – An overview of the virtual health care services available across the state under the Telehealth Program.



Questions & Responses

Dr. Shannon Dowler
Chief Medical Officer
NC Medicaid



Upcoming Task Force Call

May 28, 10:00am – 11:30am



**Slides, recording, & other
info available at:**

www.ncchca.org/covid-19/

covid19@ncchca.org

