

If you are transitioning to NC Medicaid Managed Care and want to keep the PCP you have now:

- Choose a health plan that your provider works with. If you have questions about the instructions in the letter you received,
 - Call 1-833-870-5500 (toll free),
 - Or go online at ncmedicaidplans.gov
 - You can ask your provider which health plans they work with,
- Then choose the provider you have now.

If you want to choose a different PCP, here are some things to think about:

- Is there another provider you already like?
- How far are you willing to travel to see a provider?
- Do you need a provider who speaks a certain language?
- Is the provider accepting new patients?
- Call the Medicaid Contact Center at 888-245-0179, or
- Call your local DSS office, or
- Go to [Find a provider](#) to see who is taking new patients.

To find a doctor, go to [Find a provider](#).

- If you know the provider by their last name, search by “Provider for a Plan.” Enter at least part of the last name and a location to search.
- If you know the practice name where the provider works, search by “Organization for a Plan.” Enter at least part of the practice (organization) name and a location to search.
- If you know the health plan you want but do not know which provider you want to choose, go to search by “Health Plan for an Organization.” Select your health plan in the “Health Plan” field, a location, and one other field (i.e. PCP only) to search.
- If you are looking for a specific type of provider, select one or more of the other options offered before searching. For example, to find a provider who speaks a certain language, choose one from the “Languages” field.
- Or, if you have a PCP but want to find a specialist (allergy, cardiology, dermatology, and more), choose one from the “Specialty” field before searching.

- Dental services are not offered through health plans but are still available to you. For more information on how to find a dentist go [here](#).

<https://medicaid.ncdhhs.gov/find-doctor#Clickheretoexpandsectionformoreinformation-690>